



**[OFFICIAL] Minutes of Garthamlock, Craigend & Gartloch Community Council  
Ordinary Meeting**

held on Tuesday 27 June 2023, from 6.00pm,  
at G.E.S.H. Community Centre, 1 Redcastle Square, Glasgow G33 5EG

**Present:** Stephen Orr (SO) [*Chair*], Angela McIntosh (AM) [*Vice Chair*], Moira Wilkinson (MW), Jacqueline Clark (JC), Karen McNulty (KM), Alan Gray (AG), Maureen Ferrie (MF), Alex McNab (AMc), Amanda McBain (AMcB)

**Others Present:** Cllr Ruairi Kelly (RK), Cllr Maureen Burke (MB), and 11 residents

**Apologies:** Sharon Baldwin (SB) [*Treasurer*], Scott McCarthy (SM), Cllr Sharon Greer (SG) and Tracey Boyle (TB)

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**1. WELCOME, INTRODUCTIONS, ATTENDANCE & APOLOGIES**

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- 1.1 The Garthamlock, Craigend and Gartloch Community Council (GCG CC) meeting started at 6pm and a Quorum of 4 was present. The chair explained refreshments were available and that there were no fire alarms scheduled, any sound of an alarm meant we had to leave the building and assemble outside in the car park.
- 1.2 The chair briefly summarised the Code of Conduct expected of all Community Councillors (Cllrs) as set out within the Scheme of Establishment Governance. These include *service to community, selflessness, integrity, objectivity, accountability, openness, honesty, leadership, and respect*.
- 1.3 The chair advised a last-minute change to the Agenda to allow discussion on recent Gartloch communications. This discussion took place after *Officer Updates* and is documented within Section 5 below.

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**2. APPROVAL OF MINUTES FROM LAST MEETING**

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- 2.1 The committee unanimously approved the Minutes of Meeting from 30 May 2023 as a true and accurate record.

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**3. MATTERS ARISING**

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- 3.1 Finalise signatories on bank account.  
>> **SB to add 3<sup>rd</sup> signatory; SO has provided personal address details, no further updates as Treasurer issued apologies for meeting.**
- 3.2 Community Calendar showing all local activities.  
>> **MW to discuss with Brian at Garthamlock & Craigend Parish Church to provide feedback to GCG CC as no response received since February 2023; Closed as update still not received, church to provide information when available.**
- 3.3 Free defibrillator from St Andrews First Aid  
>> **Closed, Cllr Burke has helped obtain a Defibtech Lifeline VIEW which is now located in GESH. Further information provided within Section 4.1.**
- 3.4 Invite Tracey Boyle, Glasgow City Council (GCC) Neighbourhood Liaison Officer, to June meeting to support the 2nd phase of the public consultation [SO].  
>> **Closed, Tracey was unable to attend this meeting due to other commitments, however available to support any concerns following meeting.**
- 3.5 Provide grant payment to GESH to begin chair yoga sessions [SB].  
>> **Closed, SB has provided cheque to GESH for chair yoga sessions for community.**
- 3.6 Submit a FOI request to Police Scotland to attain crime data for Garthamlock, Craigend and Gartloch [SO].  
>> **SO has submitted a formal FOI request to Police Scotland, awaiting response.**

- 3.7 Follow up with GCC enforcement and NRS departments to refresh road markings at schools and discuss other long-term strategies to deal with congestion [Cllr Burke].  
**>> Cllr Burke arranging to attend site and review outstanding items and will feedback to GCC. AM indicated she would like to be in attendance to understand potential solutions and how it may impact St Dominic's Church.**
- 3.8 Follow up with GCC to fix faded road markings throughout Garthamlock and Craigend [Cllr Burke/Cllr Kelly].  
**>>Ongoing, GCC notified repairs pending.**
- 3.9 Investigate if bins on adjacent streets to Balveny Avenue can be relocated to service all nearby streets [Cllr Kelly].  
**>> Closed, site visit/survey shows number of bins at location is suitable, however additional bin to be installed by GCC at Balveny Avenue in due course.**
- 3.10 Discuss with Tracey Boyle, GCC Neighbourhood Liaison Officer, if more bins can be provided along Gartloch Road [SO].  
**>> Closed, assessment has shown that the number of bins is adequate, however a re-siting exercise will be undertaken by GCC.**
- 3.11 Contact GCC for update on repair status of broken lighting column on Kilchoan Road using reference provided by JC [Cllr Kelly].  
**>> Closed, repair complete.**
- 3.12 Explore if GCC can repair/replace road traffic mirrors at West Cottages in Gartloch [Cllr Kelly].  
**>>Cllrs agreed to arrange a site visit to review the situation.**

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#### 4. OFFICER UPDATES & REPORTS

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##### 4.1 Chair

- 4.1.1 Following last GCG CC meeting in May, St Andrew's First Aid confirmed defibrillator devices they could offer are out of warranty. However, they will function as new once the battery and pads are replaced and agreed to offer long term support should the device fail in future. Email sent to all Cllrs on 07/06/23 advising of this and whether there were any objections.  
**Decision: All Cllrs agreed to proceed with the purchase of a defibrillator on offer from St Andrew's First Aid.**
- 4.1.2 Held meeting with St Andrew's First Aid on 09/06/23 to review defibrillator options on offer – *HeartSine Samaritan 500P* and *Defibtech Lifeline VIEW*; accepted the latter as the entire process is shown digitally on a video compared to the other option which is done via voice instructions. It was felt this device would be easier to use during an emergency event. Also, managed to obtain a 12% discount and free internal cabinet until external position is confirmed. GESH volunteered to host the device for Garthamlock area and will be secure in premise.
- 4.1.3 Discussed with St Andrews First Aid if they could provide community CPR and defibrillator training to the community for those who would like to get involved. St Andrews First Aid confirmed they would be delighted to do this, but asked if we could provide a small donation to their charity.  
**Decision: The Cllrs agreed to pay this donation following feedback from St Andrew's First Aid on an advised donation amount. £25.00 agreed post meeting, date tbc.**
- 4.1.4 Created a website ([www.gcgcc.co.uk](http://www.gcgcc.co.uk)) for the GCG CC as not all residents have access to social media and it was an outstanding requirement within February's Annual Self-Assessment so that the community has full access to all relevant information such as agenda's, minutes of meeting, planning notices, past and future presentations, local news and updates and links to vital services. The fee payable annually for the domain is £43.20, however this is cheaper if the domain is renewed in future for a longer term.  
**Decision: The Cllrs agreed to pay for domain for the first year and gauge public interaction with website. Website will be shared via all community council social forums.**

**4.1.5** Community litter pick session planned for 01 July 2023 9am-10am in Garthamlock to use community litter pick hub established by GCG CC in GESH Community Centre. SO asked for any volunteers as we would expect all three communities to support one another and has been advertising on social media. Future sessions would be planned for Gartloch and Craigend, then on an alternating basis.

**4.1.6** Requested if CCLlrs would like a summer recess in July 2023 as this is common within other community councils and GCC is in summer recess itself. SO emphasised to those residents present that the secretary mailbox would still be fully operational during this time to manage any matters raised by residents.

**Decision: All CCLlrs agreed a summer recess is appropriate and the next meeting will be planned for August 2023.**

**4.1.7** Discussed that AMcB had shown interest in joining GCG CC as a resident from Gartloch in previous meetings and has successfully been appointed as the newest member of the GCG CC following submission of a nomination form to GCC.

#### **4.2 Treasurer**

**4.2.1** The treasurer submitted apologies, however the financial report was submitted via email prior to the meeting and included as Appendix A.

#### **4.3 Secretary**

**4.3.1** A complaint was received from a resident regarding overgrown vegetation on land between Avenue End Road and Glenraith Road in Craigend. Response from GCC was that all maintenance schedules for open spaces have been reduced from 10 to 7 cuts per season (April to October) due to budget cuts. In addition, the land in question has a mix of grassland management between GCC and Seven Loch's, who have recently invested in this area of land. Discussions are ongoing between GCC and Seven Loch's to establish ownership of areas for maintenance and agree future maintenance requirements. Update provided to resident via email on 26/06/23.

**4.3.2** A query was received from a resident asking if May's minutes could be shared with them, and if all minutes and agendas can be shared on social media. Response was provided that May's minutes were still in draft and would be sent over once approved as official during meeting in June. Also advised a website was in production and a link would be forwarded to the resident following the website going live.

**Decision: CCLlrs and residents agreed the website should be central repository for all community council related matters/documentation. This is in line with previous discussions held within the GCG CC whereby we agreed that social media is not suitable for the issuing of agendas and minutes as not all residents have access to social media. The website has a subscription feature which allows instant notification to residents when new posts (i.e. agendas, minutes, announcements) are uploaded.**

**4.3.3** Courtesy email sent to Centre Director for Glasgow Fort to ask if they would like to get involved with GCG CC. Response received advising that they would be happy to attend the occasional meeting, however, would like to gain an understanding of the objectives of GCG CC before attending.

**Action: Share a link to GCG CC's website so that the Centre Director can review recent issues within the community to determine possible support available [SO].**

#### **4.4 Planning & Licensing**

**4.4.1** AM and JC had no updates, no licensing or planning applications this period.

#### **4.5 Area Partnership**

**4.5.1** No updates, next meeting scheduled for Friday, 8 September 2023. No session between June – August as GCC will be in recess.

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## **5. GARTLOCH DISCUSSION**

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- 5.1 Cllrs mentioned that there had been recent social media posts on a Gartloch Community Facebook page that indicated Gartloch Village residents wanted to form their own community council as their local issues were different to those within Garthamlock and Craigend. SO mentioned that none of the Cllrs had any objections to this, however GCG CC has been working hard to get engagement from Gartloch Village due to its' locality, and limited facilities to advertise that we were operating but felt that some of the comments were divisive and unfair.
- 5.2 Cllrs stressed that a significant portion of our budget had been used to complete a letter drop for Gartloch Village to ensure inclusivity and engagement, undertaken a local consultation session which gave Gartloch residents the opportunity to highlight all local priorities and concerns, and organised a Keepmoat Homes Housing Development drop-in session to feedback on the potential housing development that is being proposed to be built within Gartloch.
- 5.3 Cllr's Burke/Kelly and AMcB voiced concerns of separating GCG CC as previously there was a lack of engagement which led to Gartloch's CC dissolving.
- 5.4 Residents from Gartloch Village present advised that there is no longer an intention to set up a separate community council, however they have formed the Gartloch Action Group (GAG). The main reason for this is that they have shared issues with their developer New City Vision. AM highlighted this may circumvent the work of the community council, however residents from Gartloch Village highlighted they advocated the positive steps the GCG CC has taken in the community and their intention is for GAG to compliment the work of GCG CC.
- 5.5 Cllrs offered to attend GAG's inaugural meeting, however we were advised that GCG CC attendance was not required. GAG representatives advised that AMcB (*a resident of Gartloch*) would be invited to future GAG meetings and act as liaison whilst the group is being established. The GCG CC recognises that this is not an ideal long-term solution and would look for a representative from GAG to attend all future GCG CC meetings.
- 5.6 AMcB highlighted that not all residents live within the Gartloch Village development. SO explained that GCG CC is happy to support all Gartloch residents whether their concerns are highlighted through GAG or sent in directly.
- 5.7 It was agreed that Minutes of Meeting from GAG will be shared with GCG CC in due course.
- 5.8 Key concerns raised by residents in attendance were:
- 5.8.1 Mortuary building on Blacader Drive is being used by urban explorers overnight and causing a nuisance and concern for residents.
  - 5.8.2 Derelict building on Gartloch Avenue in a state of disrepair and unable to identify owner.
  - 5.8.3 The listed Gartloch Hospital buildings are still awaiting development and residents want an indication of when this will be undertaken.
  - 5.8.4 Speeding along Gartloch Road which is unsafe and keeps residents awake during the night.
  - 5.8.5 Gartloch Road capacity/condition in general is causing concern for residents, especially if the Keepmoat Homes housing development progresses.
  - 5.8.6 Numerous issues in relation to New City Vision are currently under discussion within GAG.
  - 5.8.7 Dog fouling across estate is on the rise and causing a nuisance to residents.
  - 5.8.8 Off road walkway on Blacader Drive has been closed which residents feel is a public right of way. SO explained a resident raised this before via email and this was discussed with GCC – feedback was that there was no information confirming this was a public right of way. AMcB highlighted this walkway was always closed until recently.

**Decision: GAG representatives advised any current issues identified within Gartloch Village will be collated by them and GCG CC should hold off on any action until information is shared.**

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## 6. LOCAL CONSULTATION PHASE 2

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- 6.1 The Chair provided a summary of the local consultation session held in April 2023. The session aimed to gather feedback from residents of Garthamlock, Craigend, and Gartloch regarding the positive aspects, challenges, and aspirations for the community's future.
- 6.2 It was mentioned that a local consultation report (phase 1) has been compiled based on the feedback received during the April 2023 consultation. The report has been shared with the community, and a copy will soon be made available on the new council website.
- 6.3 The information gathered from the previous meeting has been categorised under the following headings: *Infrastructure, Environment, Education, Safety, Community Engagement, and Amenities & Leisure*. The purpose of this meeting is to discuss and consider potential actions that both the community council and residents feel are necessary for each of these to improve the local conditions for everyone residing in the area. This will give a clear understanding to all stakeholders of the requirements of the community.
- 6.4 A consolidated report combining the feedback from both consultation sessions will be provided to the community on the newly designed website for reference and further review. See Appendix B.

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## 7. AOB

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- 7.1 A resident from Craigend mentioned they were unaware that GCG CC was active again and asked why was Craigend and Garthamlock not lettered similar to Gartloch Village. SO explained the cost to do this was excessive, circa £6,000 due to the number of properties within the area and our approach has been social media and posters which have been shared with all CCLlrs, local schools, nurseries, and Wheatley homes to include in shared community facilities/newsletters – which are not available in Gartloch Village.
- Action: GCG CC poster to be reshared with all CCLlrs to include across community venues and spaces [SO].**
- 7.2 CCLlrs reviewed a microgrant application received from a pensioner group who uses St Dominic's Hall bi-weekly for social events (*i.e. bingo/ad-hoc activities*) to reduce social isolation and promote wellbeing amongst the elderly. The groups requested £200; £150.00 to cover rental costs for St Dominic's hall and £50.00 for food, snacks, tea, and coffee for future events.
- Decision: The CCLlrs agreed unanimously to provide a £200.00 grant to the community group as it has been operational for a significant time within the community and provides a safe space for the elderly.**
- 7.3 JC suggested partnering with a community group to host a community fair using available funds. The event would cater to all demographics and could promote local businesses and third sector organisations through stalls. There is £532.72 remaining from a Persimmons Homes grant, but additional funding of £500.00 was considered to increase the available funds. Cllr Burke and Cllr Kelly mentioned the possibility of council funding, and an application should be submitted to the area partnership for consideration. The total funding for the event would amount to £1532.72.
- Decision: The CCLlrs unanimously agreed to allocate the remaining £532.72 from the Persimmons Homes grant and provide an additional £500.00 for the event. In addition, it was confirmed that GESH would serve as a suitable venue to lead the event, as it is centrally located for the community and has the necessary insurances to lead this type of event. GESH will lead the event and GCG CC will support with volunteering and any planning requirements.**
- Action: GCG CC to submit application to Area Partnership application requesting a further £500.00 to supplement other allocated funds of £1032.72 [SO].**
- 7.4 AG raised the point that the mat-based yoga sessions, which the council has been supporting and providing to the community, are coming to an end. AG proposed the idea of extending these sessions with additional funding and inquired if the council would consider such an extension. The community has expressed great satisfaction with these sessions, and feedback, both in person and on social media, has been overwhelmingly positive.
- Decision: The CCLlrs reached a unanimous decision to allocate £500.00 for an additional 8-week block, aimed at promoting health and wellbeing throughout the community. It was agreed that all sessions would continue to be provided free of charge for residents.**

- 7.5** JC expressed her disappointment that St Dominic's Church/Dominican Hall shared social media posts of a recent litter pick session to clean their grounds shortly after being unable to host community litter pick equipment for Craigend as part of the GCG community litter pick initiative. CCLrs acknowledged that although unintentional, it could be perceived as unsupportive of the initiative while being willing to accept the service to clean their own grounds. AM clarified that Dominican Hall lacks volunteers to open the building but would have been open to a litter pick hub if GCG CC could have acquired a secure external storage container. CCLrs expressed that purchasing this asset would not be justifiable as the Dominican Hall building should be accessible to the community and the equipment pickups are prearranged around the venues schedule. Additionally, Dominican Hall previously explained that they were unable to manage the mailbox associated with the community litter pick initiative, so an external storage container would not resolve this.
- 7.6** During the meeting, a Gartloch resident highlighted that if Police Scotland were to attend future meetings, they could provide basic information regarding crime and incidents in the area. The resident, who had prior experience as a Police Officer, suggested that GCG CC could request information from Police Scotland's Operational Management Information System (OMIS) to gather statistics on types of incidents and crimes throughout the community. It was also mentioned that Police Scotland should have access to STORM, a command-and-control system. Furthermore, due to a noticeable increase in road collisions on the section of Gartloch Road between Garthamlock and Gartcosh, it was expected that Police Scotland would have submitted a Road Crash Report, known as a 442, making it straightforward to obtain statistics on road traffic incidents through a Freedom of Information (FOI) request. The resident proposed that such information could be valuable in supporting the community council's work.

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## **8. DATE OF NEXT MEETING**

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- 8.1** The Ordinary meeting on 25 July 2023 has been cancelled for summer recess. Mailbox will still be operational to manage and deal with any resident's queries.
- 8.2** Next Ordinary meeting on 29 August 2023, 6pm at G.E.S.H Community Centre, 1 Redcastle Square, Glasgow G33 5EG.
- 8.3** Agenda to be circulated at least 7 days prior to the next meeting in August.
- 8.4** Apologies to be submitted via email to [SecretaryGCG.CC@gmail.com](mailto:SecretaryGCG.CC@gmail.com)
- 8.5** The meeting will close at 7.30pm.



## Treasurer's Report – 27<sup>th</sup> June 2023

Bank balance carried over on 31st December 2022 was £2,725.16.

### Income

Total income this year to date is a total of £2,382.97

No additional income since last meeting therefore bank balance to date is: £3,585.76

At this point we do not anticipate any additional projected income to year end (31st Dec).

### Expenditure

Total Expenditure this year to date is a total of £1,522.37 as follows;

- Room hires for meetings (GESH) - £200.00 for room hire in Nov, Jan, Feb and Mar.
- Microgrants - Ceann Creig Hurling & Camogie Club - £362.10
- Microgrants - North East Recovery Community - £400.00
- Equipment - Projector (purchased from discretionary fund and monies owed to Stephen Orr) £150.05
- Printing Costs - Cartridges for admin for Community Council £60.98
- We have also just received the invoice for the flyers and mailing costs for £349.25 of which I anticipate also coming out of bank in early May.

Future known expenditure of £1167.28 at this point for June is for:

- St Andrew's First Aid – Defibrillator £467.28
- YoGlasgow Sessions - £340.00
- YoGlasgow Let costs at GESH - £160.00
- GESH Room Hire Costs for CC Meetings £200

Other known expenditure at this point is for room hire of which i have provided a rough figure of an additional £200.00 till year end however will need to discuss meeting dates as unsure if we have a summer recess.

This brings our total projected expenditure to a total of £2,889.65.

This would leave a cash position at year end of £2,218.48 (money left in bank)

<b>Garthamlock, Craigend &amp; Gartloch Community Council Management Accounts</b>			
<b>Bank balances as of 31st December 2022</b>	<b>£ 2,725.16</b>		
	<b>Year to Date (Jan-May)</b>	<b>Projected (Jun- Dec)</b>	<b>Total for Year (Jan - Dec)</b>
<b>INCOME</b>			
Persimmon Homes - cheque pay-in	£ 1,000.00	£ -	£ 1,000.00
Glasgow Credit Union (Craigend Yoga monies) Bank transfer	£ 500.00	£ -	£ 500.00
Glasgow City Council - Annual Administration budget	£ 701.85	£ -	£ 701.85
Glasgow City Council - Discretionary budget	£ 173.00	£ -	£ 173.00
Bank Interest	£ 8.12	£ -	£ 8.12
<b>TOTAL INCOME</b>	<b>£ 2,382.97</b>	<b>£ -</b>	<b>£ 2,382.97</b>
<b>EXPENDITURE</b>			
Rent costs	£ 200.00	£ 400.00	£ 600.00
Insurance	£ -		£ -
Professional Fees (accountant)	£ -		£ -
Subscriptions	£ -		£ -
Travel Expenses	£ -		£ -
Micro Grants - North East Recovery Group	£ 400.00	£ -	£ 400.00
Micro-Grants - Ceann Crieg Hurling & Camogie Club	£ 362.10	£ -	£ 362.10
Admin - Publication of Minutes & Agenda			£ -
Admin - Publication of Newsletters/Flyers	£ 349.24	£ -	£ 349.24
Stationery			£ -
Photocopying	£ 60.98	£ -	£ 60.98
Postage			£ -
Telephone costs			£ -
Other expenses			£ -
Other expenditure	£ 150.05	£ 967.28	£ 1,117.33
<b>TOTAL EXPENDITURE</b>	<b>£ 1,522.37</b>	<b>£ 1,367.28</b>	<b>£ 2,889.65</b>
<b>CASHFLOW (INCOME MINUS EXPENDITURE)</b>	<b>£ 860.60</b>	<b>-£ 1,367.28</b>	<b>-£ 506.68</b>
<b>CASH POSITION</b>	<b>£ 3,585.76</b>	<b>£ 2,218.48</b>	<b>£ 2,218.48</b>
<b>NOTES</b>			
Balance carried over from end of December 22 was £2,725.16.			



Date	Transactions	
01/01/2023	Balance carried over from December 22	£2,725.16
06/02/2023	Cheque from Persimmons Homes	£1,000.00
06/02/2023	Bank Transfer - Glasgow Credit Union (Yoga)	£500.00
14/02/2023	Bank transfer - GCC Admin Grant	£701.85
21/02/2023	Bank Transfer - GCC Discretionary grant	£173.00
16/03/2023	Bank Interest	£8.12
25/04/2023	Cheque - GESH Rental	-£200.00
27/04/2023	Cheque - Microgrant Recovery Group	-£400.00
27/04/2023	Cheque - expenses stationery	-£211.03
04/05/2023	Cheque - flyers	-£349.24
15/05/2023	Cheque -Microgrant - Ceann	-£362.10
	<b>Balance as at 25th April 23</b>	<b>£3,585.76</b>

Transactions due this month June/July 23		
June	St Andrews First Aid - Defibrillator	£467.28
June	YoGlasgow Yoga Sessions	£340.00
June	GESH - Let associated with YoGlasgow Yoga Sessions	£160.00
June	GESH - Let associated with Community Council Meetings @ £50 pm for April & May	£100.00
	Total still to be paid out	<b>£1,067.28</b>
	<b>Projected balance at bank</b>	<b>£2,518.48</b>

Other expenditure later in the year		
	GESH - Let associated with Community Council Meetings @ £50 pm for rest of year	£300.00
	Balance projected at year end	£2,218.48

## Appendix B



GARTHAMLOCK, CRAIGEND & GARTLOCH  
COMMUNITY COUNCIL

# Consolidated Local Consultation Report 2023

GARTHAMLOCK, CRAIGEND & GARTLOCH

AUTHOR: STEPHEN ORR (CHAIRPERSON)

DATE: TUESDAY 27 JUNE 2023

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## Introduction

This report has been created in response to the numerous concerns, interests and issues raised across all areas of the community in Garthamlock, Craigend, and Gartloch since the reestablishment of the community council in November 2022. As a key requirement under its core governance, the community council is committed to effectively engaging with the community on issues of public interest. Thus, the aim of this report is to collate all of the significant items raised during a two-session local consultation, encompassing a wide range of thematic issues that have resonated with the community.

The primary objective of this report is to provide a comprehensive overview of the concerns, interests and issues expressed by community members. It seeks to capture the collective voice of the community by incorporating the various perspectives and ideas shared during the consultation sessions. Additionally, this report aims to propose actionable measures that community members feel that different stakeholders can employ to potentially address these identified items of significance.

The scope of this report is limited to the areas of Garthamlock, Craigend, and specific parts of Gartloch that fall within our community council boundary, including Gartloch Village. It is important to note that no other areas outside of this boundary, including other regions within Ward 21 of Glasgow East, will be considered. By focusing on our specific community council boundary, we can ensure a targeted approach that addresses the unique needs, challenges, and opportunities within our community.

This report serves as a valuable resource for the Garthamlock, Craigend, and Gartloch Community Council (GCG CC), Glasgow City Council, elected members, and other local decision-makers. It consolidates the concerns, interests and issues raised by the community, while offering practical and feasible actions for stakeholders to consider in their efforts to address these matters. By utilising this report, decision-makers will have access to a comprehensive understanding of the community's needs and aspirations, empowering them to make informed choices and foster positive change.

It is our firm belief that this report will facilitate meaningful collaboration and foster constructive dialogue among various stakeholders. Through joint efforts and shared responsibility, we can address the thematic issues raised and leverage the positive aspects highlighted, thereby working towards a better future for Garthamlock, Craigend, and Gartloch as a united community.

## Methodology

This report applied a two-phase local consultation approach. The first session took place on 25th April 2023, with the primary goal of collating and identifying concerns, interests, and issues across the communities of Garthamlock, Craigend, and Gartloch. The purpose was to gather a comprehensive understanding of the community's perspectives and experiences.

During the second session, held on 27th June 2023, the focus shifted to building on the information collected in the initial session. The objective of the second phase was to develop an action plan that addressed the identified concerns, interests and issues in a way that reflected the community's priorities. Community members were actively involved in this phase, discussing and shaping the action plan alongside the Community Councillors to ensure it resonated with their needs and aspirations.

By involving the community in both sessions, the consultation process aimed to foster a sense of ownership and empowerment among community members. It ensured that their voices were heard and that their input played a significant role in shaping the subsequent actions and recommendations presented in this report.

### Phase 1: Collation and Identification

In this session, focus groups were employed to gather the opinions and concerns of the Garthamlock, Craigend, and Gartloch communities regarding their key priorities. To ensure equal representation and a diverse range of perspectives, the focus groups were divided into two locations: one group comprised of Gartloch residents and the other consisting of residents from Garthamlock and Craigend. This approach aimed to provide each community with an equal opportunity to express their viewpoints and priorities, ultimately enabling us to gather a comprehensive range of perspectives and insights.

To guide the focus group discussions, four key exploratory questions were developed. These questions revolved around four thematic areas and were designed to prompt and direct the discussions. The exploratory questions used during the workshop were as follows:

1. ***What's great in our community?***
  - To understand our strengths and build on them.
2. ***What can be improved?***
  - To identify areas which need attention.
3. ***What would we like to see in 3 years' time?***
  - To help set goals and work towards achieving them.
4. ***Feedback on the Gartloch Farm housing development.***
  - To ensure that the development aligns with the needs and aspirations of the community.

These questions were designed to elicit a diverse range of perspectives and insights concerning various aspects, including the strengths and weaknesses of the communities, their aspirations for the future, and specific feedback related to each exploratory question.

To ensure the capture of all responses, a post-it note method was employed during the focus group discussions. Each participant was provided with post-it notes to anonymously record their responses to the exploratory questions and prevent groupthink. This approach allowed for open and honest feedback while maintaining the confidentiality of residents. The post-it note method also facilitated efficient data collection within the limited one-hour timeframe of the workshop.

To ensure that the concerns and priorities of the Garthamlock, Craigend, and Gartloch communities reached key decision-makers, deliberate efforts were also made to involve Elected Members, namely Councillor Maureen Burke and Councillor Ruairi Kelly, along with Glasgow City Council's Neighbourhood Liaison Officer, Tracey Boyle, in both focus groups. This arrangement allowed local residents to engage directly with influential individuals who possessed the authority to bring about meaningful change.

By actively participating in the discussions, Elected Members and the Neighbourhood Liaison Officer gained awareness of the key themes and priorities that emerged during the focus groups. Moreover, their presence offered residents the opportunity to seek clarifications and ask questions regarding Glasgow City Council's work. This collaborative approach enhanced the workshop's impact and fostered effective communication channels between community members and decision-makers.

After the focus group discussions, each group was asked to collectively prioritise three key priorities that they believed needed to be addressed in their respective areas. This prioritisation exercise aimed to guide the subsequent community council action planning, ensuring that the identified priorities were given due consideration and included in future strategies.

## **Phase 2: Building on Previous Findings and Action Planning**

The second session of the consultation was designed to build upon the insights gathered in the first session, enabling deeper exploration and action planning. Residents were organised into two groups: Garthamlock and Craigend, and Gartloch, ensuring that residents from each area had a meaningful chance to share their local knowledge and experiences. After the group division, the Chairperson of the Community Council delivered a comprehensive recap of the Phase 1 findings. These findings were categorised according to the four key exploratory questions, providing a solid basis for the discussions that followed.

Afterwards, residents were tasked with considering actionable steps to improve the local living environment in their respective areas. To facilitate this process, the findings from Phase 1 were presented to residents in table format featuring an action box beneath each identified item. This setup encouraged group discussions and allowed residents to collectively generate ideas and suggestions for potential actions.

Throughout the discussions, residents were prompted to consider actions involving all key stakeholders, including residents, the community council, other local organisations, and Glasgow City Council. The aim was to foster collaboration and develop a comprehensive strategy for community improvement. By actively involving residents in the action planning process, the methodology sought to instil a sense of ownership and pride within the community. Residents were encouraged to take responsibility for implementing some of the identified actions, empowering them to contribute to the betterment of their community. Additionally, the Community Councillors, through their regular engagement with diverse stakeholders and their awareness of initiatives undertaken by other community councils and Glasgow City Council, actively identified proposed actions as well.

It is important to acknowledge that while efforts were made to ensure a representative sample of community members, the findings of the local consultation may not capture the perspectives of every individual within the communities. Nevertheless, the consultation process aimed to include a diverse range of voices and opinions, thereby effectively informing the decision-making process.

## Findings

The findings of this report reflect the priorities and concerns identified by the Garthamlock, Craigend and Gartloch communities during the focus groups. The themes and priorities identified during the focus groups were grouped into six key categories: Infrastructure, Environment, Education, Safety, Community Engagement and Amenities & Leisure. These categories were chosen based on the most commonly expressed views and concerns identified during the focus groups.

### Gartloch Local Priorities

Based on the input from the focus groups and the analysis of the data collected, the top three priorities for the Gartloch community are:

1. Preservation and protection of the local wildlife, which is an integral part of the community's natural environment and heritage. Residents want to protect habitats and ecosystems of various wildlife species and promote sustainability in their community's growth and development.
2. Enhancement of the local infrastructure, including better public transport links, and addressing issues such as traffic flow, congestion, street lighting and speed limits on Gartloch Road.
3. Community facilities to be made available in their local area, to improve accessibility to services and promote social cohesion i.e. schools, shops, pharmacies, community spaces, doctors.

These three priorities were identified as the most pressing concerns by residents in the Gartloch focus groups. It should be pointed out that while these priorities are the most commonly expressed views, they are not the only issues identified by the community. The full range of concerns and suggestions for improvement can be found in the table sections of below:

What's great in our community?		
#	Category	Description
1	Infrastructure	<p>The residents feel that their community is rich in history and character, with beautiful historical buildings and unique architecture that adds to the charm and identity of the area. They are proud of their local heritage and hope to see it preserved for future generations to enjoy.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Participate in developer discussions to advocate for the preservation of cherished heritage elements during the design and build stages, advocating for their incorporation into future developments.</li> <li>➤ GCG CC can collaborate with knowledgeable individuals who can contribute historical information about the area's significant buildings, enriching the community council website with valuable heritage content for residents to access and appreciate and promote the overall locale.</li> <li>➤ Set up a heritage-themed noticeboard, informing residents about the area's cultural significance and preserving its historical legacy.</li> </ul>
2	Environment	<p>Residents feel that the area has many lovely country walks which are popular with locals and visitors alike. Many enjoy taking advantage of the natural beauty and peaceful surroundings that can be found within the local area.</p>

		<p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can collaborate with Seven Lochs to leverage their social media channels in promoting the walking routes available in the area. They can also request Seven Lochs to provide basic information about the walking routes to encourage exploration and engagement with the natural surroundings.</li> <li>➤ Residents can initiate a walking group aimed at promoting walking routes and involving residents from nearby neighbourhoods. This group could organise regular walks, fostering a sense of community and providing opportunities for individuals to explore and enjoy the scenic routes together.</li> </ul>
3	Amenities & Leisure	<p>Residents are happy that the Glasgow Fort shopping centre is nearby, offering a range of shops, restaurants, and leisure facilities. The proximity of Glasgow Fort provides easy access to a wider range of amenities and entertainment options.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Provide feedback to Glasgow Fort on additional amenities or services that would better serve the needs of the community. This feedback will help Glasgow Fort make informed decisions and implement changes that align with the community's desires and preferences.</li> </ul>
4	Infrastructure	<p>Residents are happy that they have good transport links for car users, such as the M8 and M73, which provide easy access to other parts of Glasgow and beyond. This also means that commuting to work or travelling for leisure is more convenient.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ It has been acknowledged that there are no actionable steps that the community can consider to enhance or improve this particular item.</li> </ul>
5	Environment	<p>Residents enjoy the abundance of wildlife in their community, which adds to the natural beauty of the area. They appreciate the opportunity to observe and enjoy various animal and plant species that thrive in their locality.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Build a collaborative relationship with organisations like Royal Society for the Protection of Birds (RSPB) and potentially Seven Lochs, who have a nature trail, could offer an opportunity for community members to enrich their understanding and appreciation of the local environment, as well as its flora and fauna.</li> </ul>
6	Community Engagement	<p>Residents feel proud of the great community spirit in their local area, which brings people together to support and help each other. They value the sense of belonging and togetherness that comes from living in a tight-knit community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Utilise nearby facilities in other neighbourhoods to create social circles within the community. By organising activities and gatherings in these facilities, residents can foster connections, build relationships, and strengthen the sense of community within the neighbourhood.</li> <li>➤ Make use of monthly GCG CC meetings as opportunities to meet and connect with other residents.</li> </ul>



	<ul style="list-style-type: none"> <li>➤ Residents could organise outdoor gatherings and events to foster connections and build relationships with one another in the absence of dedicated community facilities in Gartloch.</li> </ul>
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What can be improved?		
#	Category	Description
1	Infrastructure / Safety	<p>Residents are dissatisfied with Gartloch Road because they believe that the current speed limits are not suitable for the residential areas and the traffic volumes. They feel that the limits are inaccurate and do not match the local environment, leading to frustration and dissatisfaction.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Glasgow City Council should conduct a comprehensive review of the speed limits on Gartloch Road, considering the presence of existing and proposed housing estates and the usage of the transportation link, to ensure the safety of residents and road users.</li> <li>➤ Implementation of traffic calming measures is necessary to address the issue of speeding and enhance road safety along Gartloch Road.</li> <li>➤ Better lighting / road signage, including clear and visible signage for bends and potential hazards, should be installed on Gartloch Road to provide clear guidance and promote safer driving practices.</li> <li>➤ Prioritise the replacement of shell grip (<i>high friction surfacing</i>) on bends along Gartloch Road within Gartloch, as this will improve traction and reduce the risk of accidents, particularly during adverse weather conditions.</li> </ul>
2	Infrastructure	<p>The residents are unhappy with the lack of progress made on the listed hospital buildings in their area. They feel that the slow pace of renovations and upkeep is leading to the deterioration of historically significant buildings and are concerned about the long-term impact on the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ The outstanding property developments should be completed promptly to prevent prolonged vacancy, which can attract vandalism and security risks.</li> <li>➤ Developers should consider employing security measures, such as surveillance systems or security personnel, to protect ongoing and completed developments from potential vandalism and unauthorised access.</li> <li>➤ Discussions must be held with New City Vision, involving residents, the community council, Gartloch Action Group, and Glasgow City Council, to address safety concerns and collaborate on finding effective solutions.</li> <li>➤ An investigation should be conducted to ensure that developers are complying with planning legislation and meeting the conditions outlined in the approved plans, safeguarding the interests of the community, and ensuring adherence to regulatory requirements.</li> </ul>
3	Infrastructure	<p>Residents of the area are unhappy with the bus service timetabling, as they believe that it does not match the schedules of the local</p>

		<p>trains. They feel inconvenienced by the lack of coordination between the two modes of transportation and are concerned about the impact on their daily commute.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with local bus operators to discuss the poor quality of the current bus service and seek either a change in the timetable to align with other public transport methods or an explanation on how the service can be improved to better meet the community's needs.</li> <li>➤ Glasgow City Council should have discussions with bus operators to proactively plan for future services, especially if new housing developments are being proposed, to ensure that adequate and efficient transportation options are available to accommodate the growing population and address potential transportation challenges.</li> </ul>
4	Education	<p>Residents of the area are dissatisfied with the school catchment areas, as they feel that they are too far away from their homes. They believe that this is creating a burden for families, particularly those with young children, who are having to travel long distances to attend school, leading to inconvenience and dissatisfaction.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Elected Members to conduct a review of the school catchment areas for Gartloch to address residents' concerns about distance, children from the same household being placed in different schools, and request for children to be assigned to schools that are more conveniently located, alleviating the burden on families, and reducing travel distances.</li> <li>➤ Elected Members should engage in open and transparent communication with residents to understand their specific concerns regarding school catchment areas and work collaboratively with relevant stakeholders, such as the local education authority, to explore potential adjustments or alternatives that better meet the needs of families in the community.</li> <li>➤ Consideration should be given to requesting future housing developers to include infrastructure provisions, such as the construction of a new school facility, to accommodate the increasing population.</li> </ul>
5	Community Engagement	<p>Residents of the area are frustrated with the ongoing roadworks that are taking place without any prior notice or warning. They feel that the lack of communication from Glasgow City Council and other third parties is causing inconvenience and delays and are concerned about the impact on their daily routines and schedules.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Glasgow City Council should promptly improve communication practices by providing residents with prior notice and regular updates regarding ongoing roadworks to minimise inconvenience via GCG CC or via their own social media channels.</li> <li>➤ Glasgow City Council should engage in proactive discussions with relevant stakeholders, including third parties involved in roadworks, to establish a transparent and effective communication system that ensures residents are adequately</li> </ul>

		<p>informed about the timing, duration, and impact of roadworks, enabling them to plan their schedules accordingly.</p> <ul style="list-style-type: none"> <li>➤ To minimise the duration of road closures and further mitigate inconvenience, Glasgow City Council should collaborate with relevant parties to strategically plan and coordinate various types of work to be undertaken simultaneously, reducing the overall time the road needs to be closed and minimising disruption to residents.</li> </ul>
6	Amenities & Leisure	<p>Residents of the area are unhappy that the nearest doctor's surgery does not accept their postcode. They feel that this is creating a barrier to accessing essential healthcare services and are concerned about the inconvenience and potential impact on their health.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Elected members should investigate and address residents' concerns by advocating for an expansion of healthcare services to include their postcode at the nearest doctor's surgery, ensuring equitable access to essential healthcare.</li> <li>➤ Determine the precise boundary for all the nearest doctor's surgeries, ensuring clarity for local residents regarding the eligibility criteria for accessing healthcare services in their area.</li> <li>➤ Perform a comprehensive gap analysis to identify any geographical areas that lack coverage from nearby doctor's surgeries.</li> </ul>
7	Environment	<p>Residents of the area are dissatisfied with the lack of public bins on their streets, as they feel that this is leading to littering and an unsightly environment. They are concerned about the impact on the local community and the environment and feel that more bins are required to address this issue.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Glasgow City Council could conduct an assessment alongside GCG CC and residents for the area to identify locations for the installation of additional public bins, e.g. Bishop Loch Gardens.</li> <li>➤ Glasgow City Council could erect signage promoting responsible waste disposal.</li> <li>➤ Initiate a conversation with New City Vision, Greenbelt, and Glasgow City Council to raise concerns about the state of the area and seek clarification on the management responsibilities of each area of land, ensuring a coordinated effort to address issues and improve the overall condition of the community.</li> </ul>
8	Amenities & Leisure	<p>Residents of the area are unhappy with the lack of playparks or designated areas for children to play. They feel that this is limiting the opportunities for children to socialise, exercise, and develop important skills, and are concerned about the impact on their physical and mental well-being.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Initiate a community-led campaign to raise awareness and advocate for the need for playparks or designated areas for children, engaging residents, GCG CC and other interested stakeholders.</li> <li>➤ Engage with housing developers and present a compelling case for incorporating playparks or designated areas for children in future housing developments, and long-term value for families.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Engage with Greenbelt and New City Vision to conduct a thorough assessment of land availability in Gartloch Village, considering the feasibility of establishing a park scheme, similar to Dunlop Loch park, and explore potential funding sources to ensure the successful implementation of the project.</li> </ul>
9	Environment / Safety	<p>Residents of the area are dissatisfied with the lack of management of the local wooded areas. They feel that this is leading to overgrowth, safety hazards, and a decline in biodiversity, and are concerned about the long-term impact on the environment and the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Initiate a productive dialogue with Greenbelt, Glasgow City Council and New City Vision to identify and rectify areas lacking attention, ensuring a collaborative effort to address maintenance issues and enhance the overall quality of the community environment.</li> <li>➤ Collaborate with environmental experts and residents to map out areas of water vole presence, providing residents with a clear understanding of why certain areas may not receive regular maintenance, fostering awareness and appreciation for ecological considerations.</li> <li>➤ Advocate for Glasgow City Council to conduct a thorough review of the main Gartloch Road area and prioritise the pruning of overgrown vegetation, aiming to improve road safety, eliminate blind spots, and enhance the overall visual appeal of the area.</li> </ul>
10	Environment / Safety	<p>Residents of the area are unhappy with the builders who are constantly leaving building materials in the back yards of properties. They feel that this is causing an eyesore, taking up valuable space, and potentially causing safety hazards, and are concerned about the impact on their quality of life and property values.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Initiate a constructive dialogue with New City Vision, highlighting the impact of their actions on the local community and the nuisance caused by leaving materials around the area. Emphasise the importance of considering neighbours and promoting responsible practices.</li> <li>➤ Share the lessons learned from New City Vision's nuisances with Keepmoat Homes, allowing them to proactively plan and prevent similar issues in their proposed housing developments, fostering a culture of responsible development.</li> <li>➤ Encourage residents to report all instances of concern in writing and report any unsafe behaviour to the Health and Safety Executive (HSE) for swift action and resolution.</li> </ul>
11	Infrastructure	<p>Residents are unhappy about the lack of pedestrian or cycle access to Glasgow Fort, which is making it difficult for them to travel there safely and conveniently. They feel that this is limiting their access to shopping and leisure activities and are concerned about the impact on their quality of life.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Advocate for the development of pedestrian and cycle infrastructure, such as dedicated paths or improved pavements, in collaboration with Glasgow City Council / New City Vision, to</li> </ul>

		<p>provide residents with safer and more convenient access to Glasgow Fort.</p> <ul style="list-style-type: none"> <li>➤ Engage with Keepmoat Homes and request their consideration for the inclusion of simple pathways connecting the residential areas to Glasgow Fort.</li> <li>➤ Consult with Seven Lochs to determine the feasibility and potential for supporting pathways connecting the residential area to Glasgow Fort, considering factors such as land availability, environmental impact, and the enhancement of recreational opportunities within the area.</li> </ul>
12	Infrastructure / Safety	<p>Local residents are dissatisfied with the limited streetlights between Gartloch Village and Gartcosh, which is creating safety concerns, particularly at night. They are also unhappy with the poor condition of the pavements, which is making it difficult for pedestrians to walk safely and comfortably between locations.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Collaborate with Glasgow City Council / New City Vision to conduct a comprehensive review of the street lighting infrastructure between Garthamlock and Gartcosh, identifying areas that require additional lighting to address safety concerns and improve visibility.</li> <li>➤ Advocate for the renovation and repair of pavements between Garthamlock and Gartcosh, engaging with Glasgow City Council to prioritise the enhancement of pedestrian infrastructure.</li> <li>➤ GCG CC could facilitate a community-driven initiative to gather feedback from local residents about the specific areas lacking sufficient street lighting and specific locations deteriorating or inadequate pavements.</li> <li>➤ Explore alternative pathway options, such as existing footpaths or the creation of new pedestrian-friendly routes, to connect the community with nearby neighbourhoods, providing residents with safer and more enjoyable alternatives to the main road.</li> </ul>
13	Amenities & Leisure	<p>Local residents are unhappy with the lack of community facilities available in their local area. They feel that this is limiting their opportunities for socialisation, learning, and recreation, and are concerned about the impact on the vibrancy and cohesion of their community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Collaborate with Glasgow City Council and community stakeholders to conduct a comprehensive needs assessment, exploring potential options for the establishment or enhancement of community facilities in the area, ensuring that residents have access to diverse spaces that cater to their social, educational, and recreational needs.</li> <li>➤ GCG CC could create an informative community outreach campaign to raise awareness among residents about the existing facilities available in nearby neighbourhoods, highlighting the diverse range of social, educational, and recreational resources accessible to them.</li> <li>➤ Identify unused buildings in the area, reaching out to the owners to explore the possibility of converting them into facilities that can serve the community's needs.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Engage with new developers in the area, urging them to incorporate community facilities within their developments.</li> </ul>
14	Infrastructure / Safety	<p>Local residents are dissatisfied with the poor condition of the footpaths that connect Gartloch Village to the Seven Lochs Trail, which is making it difficult for pedestrians to walk safely and comfortably. They are concerned about the impact on their well-being and feel that these footpaths need urgent attention either from Glasgow City Council or Seven Lochs Wetland Park.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Collaborate with Glasgow City Council and Seven Lochs Wetland Park to conduct a joint inspection and assessment of the footpaths connecting Gartloch Village to the Seven Lochs Trail.</li> <li>➤ Advocate for dedicated funding and resources from Glasgow City Council and Seven Lochs Wetland Park to address the poor condition of the footpaths / access.</li> <li>➤ GCG CC could engage with the local community to gather specific feedback and concerns about the footpaths, compiling a comprehensive report highlighting the urgency of the situation.</li> </ul>
15	Community Engagement	<p>Local residents are worried that there are no communication boards within their area, which is making it difficult for them to stay informed about important news and events. They feel that this is limiting their opportunities for engagement and participation in the local community and are concerned about the impact on their sense of belonging.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC to activate website for regularly updating and sharing important news, events, and community information.</li> <li>➤ Advocate for the installation of community notice boards in the area, raising awareness among New City Vision and Glasgow City Council.</li> <li>➤ Consider potential funding streams available for the community to secure financial support for the erection and maintenance of a notice board in the area.</li> <li>➤ Residents could create and utilise online platforms such as Facebook groups or Nextdoor to foster community engagement, information sharing, and local communication.</li> </ul>

What would we like to see in 3-years' time?		
#	Category	Description
1	Amenities & Leisure	<p>Local residents have expressed a desire for a local pub in their area, as it would provide a social gathering place for the community. Additionally, having a pub nearby would offer more dining and entertainment options for residents.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with local business owners and entrepreneurs to explore the possibility of establishing a local pub in the area, highlighting the potential benefits for the community.</li> <li>➤ If pathways are improved, residents would have enhanced accessibility to Glasgow Fort restaurants, providing them with convenient and easy access to a diverse range of dining and social options within their local area.</li> </ul>



		<ul style="list-style-type: none"> <li>➤ Encourage housing developers to foster collaborations with various businesses, including pub chains, to enhance their developments and create vibrant community spaces that cater to the diverse needs and preferences of residents.</li> </ul>
2	Amenities & Leisure	<p>A cafe and local shops in their community as it would provide a convenient and accessible place for them to purchase everyday items, and also create a social hub where they can gather, interact, and build a sense of community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Request that New City Vision, Greenbelt, Seven Lochs, Glasgow City Council and North Lanarkshire Council review existing pathways and collaborate to enhance and develop pedestrian pathways that provide convenient and safe access for residents to nearby supermarkets, including Morrison's and Glasgow Fort, as well as other local shops.</li> <li>➤ Complete a survey of unused buildings in the community to identify potential locations for a community-run shop, leveraging community funding streams available for such initiatives.</li> <li>➤ Ask housing developers for their consideration of local amenities in their development plans.</li> </ul>
3	Infrastructure	<p>Better public transport links made available as it would improve their accessibility to employment, education, and leisure opportunities, and also reduce traffic congestion, air pollution, and commuting time.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC could engage in discussions with bus operators on behalf of Gartloch Village residents, conveying their concerns regarding the local bus services. Share detailed information provided by the residents to facilitate a constructive dialogue that addresses the specific issues raised and seeks potential solutions for improving the bus services in the area.</li> <li>➤ Request the bus service to consider implementing electric buses in the area to mitigate pollution and promote a greener transportation option.</li> <li>➤ Engage with bus operators to encourage better coordination and linkage with train stations e.g. Gartcosh, recognising the potential for improved commuting options for residents.</li> <li>➤ Encourage collaboration and dialogue between new housing developments, Glasgow City Council and bus operators to ensure efficient and well-integrated public transportation options are planned.</li> </ul>
4	Infrastructure	<p>Residents would really like the listed building works on the old hospital building complete as it would restore and repurpose an important landmark in their community, potentially providing new cultural, commercial, or residential opportunities. Additionally, it could attract tourism and help to boost the local economy.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with local heritage organisations, preservation societies, and relevant authorities to advocate for the completion of listed building works on the old hospital buildings.</li> <li>➤ Request Glasgow City Council to diligently enforce planning conditions and expedite the development process for the outstanding projects, emphasising the need to adhere to timelines and fulfil obligations to avoid further delays.</li> </ul>

5	Amenities & Leisure	<p>More community facilities as it would provide a space for residents to engage in activities and events, build relationships and connections with their neighbours, and foster a sense of belonging and pride in their community. Additionally, it could lead to the development of new programs and initiatives that address specific community needs and promote social inclusion and cohesion.</p> <p><b>Action(s):</b> Similar to previous actions:</p> <ul style="list-style-type: none"> <li>➤ Request housing developers to prioritise the inclusion of community amenities in their future developments.</li> <li>➤ Ask New City Vision if support could be provided to the local community in the creation of some community facilities.</li> <li>➤ Understand if local unused buildings have the potential to be converted into community facilities and if owners are willing to support these initiatives.</li> </ul>
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Feedback on the Gartloch Farm housing development.		
#	Category	Description
1	Infrastructure / Safety / Environment	<p>Residents are concerned by the new housing development as it will increase traffic flow on Gartloch Road, potentially leading to congestion, noise, and air pollution. Additionally, they are worried about disruption from construction activities, as well as the safety risks associated with the road, given that there have already been 153 recorded crashes on it since 2009.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Encourage residents to share their initial concerns and feedback directly with Keepmoat Homes through the GCG CC website during the pre-consultation phase of the development.</li> <li>➤ Request Keepmoat Homes to carefully consider the current designs, taking into account the fact that Brunstane Road is a primary road, and explore suitable mitigation measures to minimise secondary road traffic impact on Gartloch Road.</li> <li>➤ Request Police Scotland to conduct a comprehensive road safety assessment to evaluate any potential risks that may arise from increased traffic due to the proposed development.</li> </ul>
2	Environment	<p>There are water voles on the land and surrounding area, which are a protected species and an important part of the local ecosystem. Residents are worried that the development could disrupt their habitat, potentially leading to their displacement or extinction.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with NatureScot (formerly Scottish Natural Heritage) to request a thorough review of the housing development plans, specifically focusing on measures to minimise disruption to water voles and ensure compliance with the guidelines outlined in the National Planning Framework 4.</li> <li>➤ Seek further information from Keepmoat Homes regarding their management plans for the water vole population in the area.</li> <li>➤ Explore if Keepmoat Homes could potentially create suitable habitats to provide new homes for water voles as part of the development plans.</li> </ul>
3	Amenities & Leisure	<p>The new housing development does not take into consideration any community facilities or shops, leaving residents with limited access</p>



		<p>to basic amenities and services within their local area. This could lead to a sense of isolation and inconvenience, particularly for those without access to private transportation.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage in discussions with Keepmoat Homes to assess their willingness and capacity to contribute to the improvement of local walkways, addressing the challenges posed by poor infrastructure and enhancing accessibility to current amenities.</li> <li>➤ The housing developer could prioritise the inclusion of amenities within their developments, such as community centres, parks, playgrounds, and recreational spaces, to enhance the quality of life for residents.</li> <li>➤ Propose that Glasgow City Council incorporates a planning condition that mandates the inclusion of affordable or low-cost amenities within developments, ensuring accessibility and availability of essential services for residents.</li> </ul>
4	Infrastructure	<p>The new housing development has limited affordable housing, which could contribute to housing inequality and exclusion for those on lower incomes. This could lead to displacement, homelessness, or a lack of access to adequate housing for vulnerable groups within the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Request Keepmoat Homes to disclose the percentage of affordable housing units proposed in their housing development and GCG CC to publish this information on their website.</li> </ul>

## Garthamlock and Craighend Local Priorities

Based on the input from the focus groups and the analysis of the data collected, the top three priorities for the Garthamlock and Craighend community are:

1. Reducing and eventually eliminating fly tipping and litter within the area. This involves implementing measures such as enforcement and fines to prevent illegal dumping, promoting proper waste disposal practices, and raising public awareness on the importance of keeping the community clean.
2. Obtaining CCTV cameras from Glasgow City Council and requesting for greater police presence to improve community safety and deter crime.
3. Advocating for additional pathways, particularly at Avenue End Nursery for children, parents, carers, and staff. Additionally, for Glasgow City Council to review traffic management to ensure the safety of children during drop-off and pick-up times at St Rose of Lima, Avenue End and Croftcroighn primary schools.

These three priorities were identified as the most pressing concerns by residents in the Garthamlock and Craighend focus groups. As previously noted above, it is important to note that while these priorities are the most commonly expressed views, they are not the only issues identified by the community. The full range of concerns and suggestions for improvement can be found in the table sections of below:

What's great in our community?		
#	Category	Description
1	Community Engagement	<p>Elected Member representation (i.e. Local Councillors) from all political parties are engaged at community council events.</p> <p><b>Action(s):</b></p>

		<ul style="list-style-type: none"> <li>➤ Continue to extend invitations to Elected Members to attend council meetings, fostering their engagement and involvement in community matters.</li> <li>➤ Engage with local MSPs and MPs, inviting them to periodically get involved in community matters, attend council meetings, and actively participate in discussions and decision-making processes.</li> <li>➤ Request the creation of regular reports to keep the community updated on current affairs, including key developments, projects, and decisions.</li> </ul>
2	Community Engagement	<p>Community Council is actively engaged with the local community and keeping the community informed with local updates/council related matters.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Continue active promotion of important local matters by the through channels such as Facebook, community groups and the community council website, maximising reach and engagement with residents.</li> <li>➤ Design and distribute local posters to be displayed in various local venues, such as community centres, churches, shops, and schools, to inform residents that the community council is active and where to receive important updates.</li> <li>➤ Maintain open dialogue, collaboration, and networking to foster strong partnerships with local stakeholders.</li> </ul>
3	Education	<p>The local area is well known for having great schools and providing quality education to children. Additionally, the area is also equipped with facilities and resources to accommodate the needs of disabled children, ensuring inclusivity and equal opportunities for all.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Explore the possibility of collaborating with schools to share existing information they distribute, ensuring better dissemination of important updates and fostering stronger community-school connections.</li> <li>➤ Create engaging posts on our website and social media pages that highlight local schools, sharing information about the initiatives they are implementing, educational programs, events, and achievements.</li> <li>➤ Initiate efforts to foster relationships with the headteachers of local schools and nurseries, establishing open lines of communication and collaboration to promote and support them, were possible.</li> </ul>
4	Environment	<p>A community litter pick hub is active in GESH community centre and provides a central local for residents in Garthamlock to volunteer and reduce the amount of litter in the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC should organise monthly community litter picks across the area, involving local schools to promote civic responsibility, environmental awareness, and community engagement.</li> <li>➤ Implement a multifaceted approach to promote the community litter pick hub, using various methods such as social media campaigns, local newsletters, flyers, and community notice boards, to reach a wider audience and encourage greater community participation in keeping the area clean.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Regularly communicate the benefits of getting involved, putting emphasis on the collective impact of individual actions, and highlight success stories to inspire and motivate community members to join the effort.</li> <li>➤ Promote the main community mailbox for organising litter pick events in Garthamlock, Craigend, and Gartloch.</li> <li>➤ Engage with the Neighbourhood Improvement Programme to explore potential avenues for additional support that can enhance the existing litter services.</li> </ul>
5	Community Engagement	<p>Several groups in the area are dedicated to providing companionship and support to lonely or elderly individuals. These groups organise regular social events, activities and offer assistance to those in need, helping to reduce social isolation and promote a sense of community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Consistently promote community activities and events through the GCG CC activities calendar, ensuring residents have easy access to information about upcoming initiatives, programs, and engagement opportunities.</li> </ul>
6	Amenities & Leisure	<p>Glasgow Fort Shopping Centre is a popular retail destination, offering a wide variety of stores, restaurants, and entertainment options for visitors. With ample parking and convenient public transport links, it provides a great shopping experience for people of all ages and interests.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Build relationships with the Glasgow Fort Executive Team to create a valuable channel for both providing feedback from the community and receiving support from their teams. This collaboration would foster mutual understanding and enable the community to actively contribute to the development and improvement of Glasgow Fort while receiving assistance and support in addressing community needs.</li> </ul>
7	Amenities & Leisure	<p>The local area is well equipped with a variety of shops and amenities, providing residents with easy access to everyday essentials and a range of services. From local shops and pharmacies to gyms and community centres, the area offers everything needed to support a comfortable lifestyle.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can continue to actively foster relationships with local businesses in the area to gain a deeper understanding of their needs and explore opportunities for further support.</li> </ul>
8	Amenities & Leisure	<p>Local Post Office at Craigend shops provides easy access to postal services, such as sending and receiving mail, as well as banking and bill payment services.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can employ its' social media platforms and website to promote and raise awareness about the post office facility, ensuring the community is informed of its presence and the range of services it provides.</li> <li>➤ GCG CC can provide detailed information about the locations of these essential facilities on its' website, making it easily accessible for community members seeking such services.</li> </ul>

9	Amenities & Leisure	<p>The local pharmacy opens late (10pm), providing convenient access to essential medication and health care products outside regular business hours. This helps to ensure that residents can access the care they need when they need it, promoting good health and well-being in the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can extend the same approach to raise awareness about the pharmacy, ensuring the community is informed of its location and the services it offers.</li> <li>➤ GCG CC can provide detailed information about the locations of these essential facilities on its' website, making it easily accessible for community members seeking such services.</li> </ul>
10	Environment	<p>The local area has beautiful lochs and areas of natural beauty, such as Cardowan Moss and the RSPB development in Craigend, which is home to a variety of wildlife species. Residents can enjoy leisurely walks and outdoor activities in these scenic locations, providing an opportunity to connect with nature and enjoy the outdoors.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can proactively build relationships with RSPB and Seven Lochs to explore opportunities for investment in land areas within the local area, promoting conservation efforts and enhancing the natural environment.</li> <li>➤ Facilitate and foster relationships between Seven Lochs, RSPB, and local schools and nurseries to bridge any existing gap and promote collaboration in environmental education initiatives.</li> </ul>
11	Environment	<p>The local area has plenty of green spaces, such as parks and gardens, providing a peaceful respite from the hustle and bustle of city life. With excellent transportation links to the city centre, residents can easily access all the amenities and attractions of the city while enjoying the benefits of a quieter, more residential neighbourhood.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can undertake the task of mapping out and providing locations of existing parks in the area, with special emphasis on newly built ones by Persimmon Homes.</li> <li>➤ Elected Members can lend their support to GCG CC by facilitating connections between third parties, such as Seven Lochs, RSPB, and other relevant organisations, to collaborate on park development, conservation efforts, and community engagement initiatives.</li> </ul>
12	Amenities & Leisure	<p>The local area benefits from excellent transportation links to the City Centre, with frequent bus services connecting residents to key destinations in the city. This provides easy access to employment opportunities, cultural attractions, and other amenities, making the area an ideal location to live and work.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC can proactively reach out to local bus operators, establishing strong relationships and fostering clear lines of communication to promote the services available in the community.</li> </ul>
13	Community Engagement	<p>Residents have expressed satisfaction with how promptly Glasgow City Council addresses the My Glasgow App reports submitted through the app. Issues such as potholes, broken streetlights, and</p>

		<p>litter are dealt with quickly, ensuring that the local area remains safe and well-maintained for all who live and work there.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Encourage residents to continue providing feedback to Glasgow City Council on ways to improve and enhance the MyGlasgow App service, ensuring it meets the needs of all communities effectively.</li> <li>➤ GCG CC can play a vital role in promoting and highlighting the positive work carried out by the council, acknowledging, and showcasing the initiatives that deserve recognition within the community.</li> </ul>
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What can be improved?		
#	Category	Description
1	Environment	<p>There has been an increase in litter in the local area, highlighting the need for additional waste bins to be installed in key locations. This will help to encourage responsible waste disposal and promote a cleaner and more attractive community for residents and visitors alike.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with Glasgow City Council to assess the areas experiencing increased litter and advocate for the installation of additional waste bins in strategic locations.</li> <li>➤ Encourage residents to actively report all incidents of littering and overflowing bins through the MyGlasgow app, employing the platform's reporting feature to ensure timely attention and resolution.</li> <li>➤ Use community litter pick events as opportunities to not only clean up litter but also address local issues related to waste management and littering.</li> <li>➤ Organise a community walkout in collaboration with Elected Members, and report problematic areas regarding litter and waste management via MyGlasgow App.</li> </ul>
2	Environment	<p>There is a significant issue with fly-tipping and illegal dumping in the local area, which has a negative impact on the environment and poses a risk to public health and safety. It is important for residents and authorities to work together to address this problem, through increased awareness campaigns and enforcement measures to deter illegal dumping.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Urge Glasgow City Council to deploy mobile CCTV cameras in areas that are prone to constant fly-tipping incidents, as a deterrent and means to gather evidence for enforcement.</li> <li>➤ Advocate for a more aggressive stance from enforcement teams in tackling this behaviour, including increased patrols and strict penalties, to effectively deter and address fly-tipping incidents.</li> <li>➤ Share information with residents on how to report fly-tipping incidents, including key details to record such as time, date, location, and any identifying features of the offenders or vehicles involved.</li> <li>➤ Encourage community members to actively report incidents to the appropriate authorities.</li> </ul>

3	Environment / Safety	<p>There is a concerning amount of dog waste in the local area, which not only creates an unpleasant environment for residents but also poses health risks. It is important for dog owners to take responsibility for their pets and properly dispose of waste in designated bins to promote a cleaner and safer community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Encourage residents to report incidents of dog waste non-compliance via the MyGlasgow app.</li> <li>➤ Push for swift response from Glasgow City Council enforcement teams, including attendance at reported locations and issuing fines to individuals caught not picking up after their dogs.</li> <li>➤ GCG CC to create a post or informational campaign to educate residents on how to report dog waste incidents and emphasising the importance of community involvement in promoting responsible dog ownership.</li> </ul>
4	Infrastructure	<p>The local area is experiencing significant issues with poor road surfaces, with potholes and uneven surfaces causing safety concerns for motorists and pedestrians alike. It is important for the local authorities to take action to address these issues, through increased maintenance and repair works to ensure the safety and comfort of all who use the roads.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ GCG CC should proactively identify and highlight areas with poor road surfacing that require attention, promoting these issues to be addressed through the Infrastructure Improvement Fund.</li> <li>➤ Encourage residents and Community Councillors to exploit the MyGlasgow App to report and document instances of poor road surfacing.</li> <li>➤ Request Elected Members to complete a local area walkout to assess and address identified road surfacing problems.</li> <li>➤ Request community feedback on identified problem areas, encouraging residents to share their observations and concerns about specific locations or poor road surfaces affecting the community.</li> </ul>
5	Infrastructure	<p>There are several local areas, such as Tillycairn Drive and Collesie Drive, that are experiencing issues with missing road markings. This can create confusion and safety risks for motorists, highlighting the need for Glasgow City Council to prioritise road marking maintenance and repairs to ensure safe roads for all.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Community Councillor and residents should promptly report the issue of missing road markings on Tillycairn Drive and Collesie Drive via the MyGlasgow App, providing accurate details and location information to ensure swift action from Glasgow City Council.</li> <li>➤ Request that elected members / Glasgow City Council Neighbourhood Liaison Officer attend the site to directly engage with local residents, listen to their concerns, and gain a better understanding of the issues affecting the area.</li> <li>➤ Encourage local residents to contribute to the identification and resolution of issues with road markings by sending photographic evidence to GCG CC.</li> </ul>



6	Infrastructure	<p>The absence of road signage indicating the location of Craigend is causing issues for visitors and new residents in the local area, who may struggle to find their way around. It is important for the local authorities to address this issue by installing clear and visible road signs to improve navigation and accessibility.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ The Community Council should reach out to Transport Scotland to inquire about the possibility of including "Craigend" on M8 signage to provide clear direction and identification for the area.</li> <li>➤ Glasgow City Council to explore the potential for new signage outside the M8 to further enhance visibility and facilitate easy access to Craigend, ensuring better navigation for both residents and visitors.</li> <li>➤ GCG CC should actively promote the area through its social media channels, including Facebook, Twitter, and its website, to share updates, community events, highlights, and initiatives that showcase the positive aspects of the area.</li> </ul>
7	Infrastructure / Safety	<p>The Avenue End Nursery and School area is in need of additional pathways to provide safe and accessible routes for children, parents, carers, and staff. The installation of new pathways would improve safety, accessibility, and connectivity in the area, creating a more convenient and pleasant environment for all.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ The Community Council should initiate a public consultation with the community and parents to gather feedback and understand the issues surrounding the local school on Mossvale Road, ensuring that the concerns and perspectives of stakeholders are effectively captured.</li> <li>➤ Provide comprehensive feedback to Glasgow City Council and Elected Members, highlighting the need for improvements and advocating for the installation of better pathways to enhance safety and accessibility for children attending these schools and nursery.</li> <li>➤ Request a walkout by the relevant Glasgow City Council department to assess the safety of local walking routes, evaluating potential hazards and identifying areas for improvement.</li> <li>➤ Advocate for improvements to local walking routes through the use of the Infrastructure Improvement Fund.</li> </ul>
8	Infrastructure / Safety	<p>Overcrowding and traffic congestion around local schools, including St Rose of Lima, Avenue End and Croftcroighn Primary Schools, are causing significant issues for parents, staff, and local residents. Glasgow City Council needs to prioritise traffic management measures such as improved road infrastructure, staggered school start and finish times, traffic enforcement, and increased public awareness of active travel options to alleviate these issues and create a safer and more efficient school environment.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with Glasgow City Council to prioritise traffic management measures around local schools, including St Rose of Lima, Avenue End, and Croftcroighn Primary Schools, such as improved road infrastructure, including pedestrian crossings and traffic-calming measures.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Advocate for increased traffic enforcement near school zones and promote public awareness of active travel options, such as walking, cycling, or public transportation, to reduce the reliance on private vehicles and create a safer and more efficient school environment.</li> <li>➤ Undertake local consultation with parent groups and schools to gather valuable insights and perspectives on the issues related to traffic congestion and parking around schools.</li> <li>➤ Request Elected Members to attend the school sites during drop-off and collection times to observe and document the traffic chaos, congestion, and related issues firsthand.</li> <li>➤ Urge Elected Members to insist on enforcement efforts to address the issue of no parking at school gates, ensuring that proper measures are in place to deter and penalise offenders.</li> <li>➤ Determine a suitable designated drop-off point near the school, considering factors such as safety, convenience, and traffic flow, to provide parents with a viable alternative due to now being allowed to use school/nursery car parks while adhering to parking regulations.</li> <li>➤ Request for Glasgow City Council to explore potential funding opportunities, grants, or programs that could be used to address the traffic congestion and parking issues around local schools.</li> </ul>
9	Infrastructure / Safety	<p>There is a significant need for additional safe crossing points along Gartloch Road, particularly for children attending the local schools and residents who require access to local shops and bus stops. The installation of new crossings would improve pedestrian safety and accessibility, creating a safer and more pleasant environment for all who use the road.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Highlight the pressing need for additional safe crossing points along Gartloch Road, stressing the importance of pedestrian safety, especially for children attending local schools and residents accessing local amenities and bus stops.</li> <li>➤ Advocate for the installation of new crossings, using data on pedestrian volumes and traffic flow to identify strategic locations.</li> <li>➤ Collaborate with local schools, parent groups, and the community to gather support and testimonials regarding the need for additional safe crossing points along Gartloch Road.</li> </ul>
10	Infrastructure / Safety	<p>Recent fibre installations in the local area have caused significant disruption to residents, with poor resurfacing of paths and roads following the completion of the works. It is important for Glasgow City Council and City Fibre to prioritise quality repairs and restoration to minimise the impact on the community and ensure the safety and comfort of all who use the roads and paths.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with Glasgow City Council and City Fibre to highlight the concerns of residents regarding the disruptive fibre installations and the subsequent poor resurfacing of paths and roads.</li> <li>➤ Request that both entities give precedence to quality repairs and restoration, ensuring that the impacted areas are properly restored to a safe and functional condition.</li> <li>➤ Collaborate with affected residents, community groups, and local authorities to compile evidence of the impact caused by the</li> </ul>



		<p>recent fibre installations and the resulting subpar resurfacing. Present this evidence to Glasgow City Council and City Fibre, urging them to take prompt action in addressing the concerns raised.</p> <ul style="list-style-type: none"> <li>➤ Request Glasgow City Council to conduct a thorough review of the post-work resurfacing carried out by contractors, ensuring that repairs meet the appropriate standards.</li> </ul>
11	Amenities & Leisure	<p>There is significant room for improvement in the local bus services, with issues such as buses failing to turn up on time and last-minute cancellations causing inconvenience and frustration for local residents. It is crucial for Glasgow City Council and Elected Members to work with the bus companies to address these issues and improve the reliability and efficiency of the bus services for the benefit of the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage in productive discussions with Glasgow City Council, Elected Members, and local bus companies to address the concerns raised by residents regarding the local bus services.</li> <li>➤ Advocate for collaborative efforts to improve the reliability and efficiency of the services, highlighting the need for better adherence to schedules, timely communication of any changes or cancellations, and the implementation of measures to address the root causes of the issues.</li> <li>➤ Request regular meetings between Glasgow City Council, Elected Members, and local bus companies to monitor and evaluate the performance of the bus services.</li> <li>➤ Draft and send a courtesy letter from the Community Council to bus operators, such as Stagecoach, highlighting the concerns that have been raised by the community regarding the local bus services.</li> </ul>
12	Amenities & Leisure	<p>There is a lack of facilities and parks for children and families in the local area, which limits opportunities for outdoor recreation and socialisation. Investing in the development of new facilities and upgrading existing parks and playgrounds would provide valuable resources for families, promoting healthy and active lifestyles and enhancing the sense of community in the area.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with local families and parents to understand their specific needs and preferences regarding facilities and parks, conducting surveys or holding community meetings to gather feedback and ideas.</li> <li>➤ Engage in discussions with Persimmon Homes, Glasgow City Council, and the RSPB, who are investing in the area, to collaboratively identify strategic locations where new local parks are needed.</li> <li>➤ Encourage third sector organisation to allocate resources and work together to create well-designed and inclusive parks that cater to the needs and preferences of the local community.</li> <li>➤ Advocate for increased CCTV coverage and police presence in and around play parks to deter criminal activities and prevent damage to the facilities.</li> </ul>
13	Safety	<p>Local residents are calling for increased police presence in the area to improve safety and reduce crime. A visible police presence would</p>

		<p>help deter criminal activity and provide reassurance to the community, promoting a safer and more secure environment for all.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Request a meeting with the local police inspector and Elected Members to discuss community concerns and advocate for increased police presence on the streets.</li> <li>➤ Stress the importance of visible policing as a deterrent to crime, fostering a sense of safety and security in the community, and collaborate on strategies to address the specific needs and priorities of the area.</li> <li>➤ Request the local police to conduct safety awareness campaigns specifically tailored for the local community, focusing on key topics such as crime prevention, personal safety, and community engagement.</li> <li>➤ Submit a Freedom of Information (FOI) request Police Scotland, seeking official data and statistics on current crime rates in the community, which will serve as valuable evidence to substantiate the request for increased police presence and resources.</li> </ul>
14	Safety	<p>Local residents are recommending the installation of more CCTV cameras in the area, particularly around Garthamlock shops on Gartloch Road and surrounding areas, as a proactive measure to prevent crime and enhance security. Improved surveillance would also provide valuable evidence to help identify and prosecute offenders, contributing to a safer and more protected community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with relevant authorities, such as the local police to verify the functionality and coverage of the CCTV cameras at Craigend shops.</li> <li>➤ Recommend for the installation of additional CCTV cameras in key areas such as Garthamlock shops on Gartloch Road and surrounding locations, underlining the potential benefits of increased surveillance in deterring crime and enhancing security.</li> <li>➤ Advocate for the allocation of resources from the Infrastructure Improvement Fund to implement increased surveillance measures across the community, addressing the rising crime rates and enhancing public safety.</li> </ul>
15	Community Engagement	<p>The community is seeking more active representation and engagement from their MSPs and MPs in the local area. Improved communication and collaboration between elected officials and the community would facilitate a better understanding of local needs and concerns and help promote positive change and progress for the benefit of all residents and businesses.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Extend a formal invitation to the local MSP and MP, inviting them to actively engage with the community council and participate in its activities, providing an opportunity for them to connect with constituents, address community concerns, and collaborate on key initiatives.</li> <li>➤ Alternatively, highlight the need for regular constituency surgeries in the area, urging the MSP and MP to establish dedicated time slots where residents can meet and discuss their concerns and issues directly, ensuring effective representation and engagement with the community.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Request regular reports from MSPs and MPs to be submitted to the community council, guaranteeing that the community stays informed and receives timely updates on important matters, initiatives, and projects.</li> </ul>
16	Community Engagement	<p>Local residents are frustrated with Persimmon Homes for ignoring community concerns, especially around recent play park installations, and failing to engage with the local community council. Greater communication and engagement from Persimmon Homes would help foster positive relationships with the community, facilitate constructive dialogue, and help ensure that local needs and concerns are taken into account in their development / design / planning processes.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Urge Elected Members to proactively engage with Persimmon Homes regarding the unresponsiveness to hand-delivered letters from the community council, emphasising the importance of open communication and collaboration between the developer and the community.</li> <li>➤ Request Elected Members to obtain a designated email address for the community council to directly communicate with Persimmon Homes.</li> <li>➤ Extend further invitations to Persimmon Homes to attend the occasional community council meeting, providing an opportunity for them to directly address residents' concerns and engage in open dialogue.</li> </ul>
17	Community Engagement	<p>The community is calling for more local events to help bring people together, promote community spirit, and foster a sense of belonging. Such events would provide opportunities for socialising and networking, help build stronger community ties, and contribute to the overall well-being and quality of life for local residents.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Collaborate with other local organisations and community groups to arrange and promote community days, creating inclusive spaces where all residents can come together, celebrate, and engage in various activities.</li> <li>➤ Advocate for the allocation of Area Partnership funding to GCG CC to support and organise a diverse range of local events throughout the year, catering to various age groups and interests within the community.</li> </ul>

What would we like to see in 3-years' time?		
#	Category	Description
1	Community Engagement	<p>Residents would like to see more collaboration and cooperation among community groups, with a focus on shared goals and working together towards common objectives. By breaking down silos and fostering more integrated and connected communities, we can build stronger, more resilient communities that are better able to address local needs and challenges.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with local community groups and organisations to foster collaboration and support for local initiatives that aim to benefit the whole community.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Emphasise the benefits of community groups working together rather than in silos.</li> <li>➤ Encourage community groups to collaborate and coordinate their efforts in community activities, accentuating the importance of offering a diverse range of events and programs that cater to the varied interests and needs of the community rather than all doing the same things.</li> <li>➤ Emphasise the importance of respecting and honouring the efforts of other community groups by refraining from appropriating or replicating their community activities.</li> </ul>
2	Amenities & Leisure / Education	<p>Residents hope to see more activities and opportunities for children in the local area, including after-school programs, sports teams, and creative outlets. Providing such activities would help promote children's physical, emotional, and social development, as well as encourage a sense of community involvement and participation.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Collaborate with local schools, community organisations, and parents to identify opportunities for after-school programs, sports teams, and creative outlets for children in the area.</li> <li>➤ Advocate for increased resources and funding to support the establishment of these activities, emphasising their positive impact on children's development and the overall sense of community engagement.</li> <li>➤ Engage with local businesses, volunteers, and youth-oriented organisations to create partnerships that can provide more opportunities for children in the community.</li> <li>➤ Arrange a community fair during the summer holidays, catered to children, with various fun activities, games, and entertainment options.</li> </ul>
3	Amenities & Leisure	<p>Residents would like to see the installation of a dedicated play area in Craigend for young children, providing a safe and fun space for them to play and interact with other children in the community. Such an area could help promote healthy activity, encourage socialisation, and enhance the overall quality of life for families living in the area.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Initiate discussions and coordination between Glasgow City Council, Persimmon Homes, and the RSPB to explore the possibility of allocating or relocating a park to the investment opportunity at Craigend Shops.</li> <li>➤ Engage with the Area Partnership to explore potential support for community initiatives for a playpark.</li> </ul>
4	Environment / Safety	<p>Residents of Craigend would like to see staggered school pick-up times implemented to help alleviate congestion and overcrowding in the area during peak times. Such a measure could help ease traffic flow, reduce noise levels, and make the school run safer and more efficient for parents and children alike.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Advocate for the implementation of staggered school times in our local area, similar to the successful models in Barmulloch and Baillieston, to alleviate issues related to congestion and overcrowding during peak drop-off and pick-up times.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Request Elected Members to engage in discussions with local schools and headteachers to explore the possibility of implementing staggered school times as a potential solution to address issues related to congestion and overcrowding during peak periods.</li> </ul>
5	Infrastructure / Safety	<p>Residents want to see more cycle paths installed in the local area to promote sustainable transportation and provide safer routes for cyclists. They believe that having more cycle paths will encourage more people to cycle, reducing traffic congestion and promoting a healthier lifestyle.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with Elected Members to assess the eligibility and suitability of implementing Active Travel measures in our local area, aligned with Glasgow City Council's Active Travel Strategy 2022-2031.</li> <li>➤ Explore funding opportunities to facilitate the development of infrastructure and initiatives that promote walking, cycling, and other sustainable modes of transportation, enhancing active travel options for residents and improving community well-being.</li> </ul>
6	Environment	<p>Residents in the local area are calling for more enforcement to be carried out on fly tipping, particularly around Jerviston Road, Riggside Road, and Cardowan Moss. They believe that tougher penalties and increased surveillance will help to combat this issue and keep the area clean and tidy.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Advocate for increased CCTV coverage in the area, including the deployment of mobile CCTV units in various locations, to enhance surveillance and deter fly-tipping.</li> <li>➤ Request for increased enforcement presence on the streets to address issues such as fly tipping and promote the reporting of incidents through the MyGlasgow app.</li> <li>➤ Urge for enhanced police presence in the area to improve public safety and address community concerns effectively.</li> </ul>
7	Environment	<p>Residents are hoping for an increase in the number of electric vehicle (EV) charging points in the area to support sustainable transportation. As the popularity of EV's continues to grow, more charging points will be required to meet demand and encourage the adoption of greener transport options.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Advocate for the installation of electric vehicle (EV) charging points in our area, emphasising the importance of promoting sustainable travel and supporting the transition to electric vehicles.</li> <li>➤ Collaborate with Glasgow City Council in order to secure funding for the implementation of EV charging infrastructure and support Glasgow City Council's Active Travel Strategy 2022-2031.</li> </ul>

Feedback on the Gartloch Farm housing development.		
#	Category	Description
1	Amenities & Leisure	Residents are not happy with the development as it lacks nearby shops and amenities, making it inconvenient for them to access basic services. They feel that this is a major issue that needs to be



		<p>addressed by the developers to ensure that the community can thrive.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage in discussions with Keepmoat Homes to explore the possibility of upgrading any unused buildings in Gartloch Village to create space for shops or other community amenities.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
2	Infrastructure	<p>Residents have expressed their dissatisfaction with the development as it appears to have overlooked the need for active travel routes. They believe that more attention should be given to creating safe and accessible routes for pedestrians and cyclists.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage in dialogue with Keepmoat Homes and Glasgow City Council to explore the possibility of collaborating on incorporating active travel routes within the proposed housing development, should it be approved.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
3	Education	<p>Residents are not happy with the development as there are not enough school spaces to accommodate the increase in population, leading to overcrowding in local schools. Many parents are concerned that their children may not be able to attend their local school and will have to travel further afield, impacting their education and social lives.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Request that Elected Members and Glasgow City Council conduct an assessment of the school capacity in the area to determine if the proposed Keepmoat housing development will place undue strain on local schools or if additional school facilities are required.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
4	Amenities & Leisure	<p>Residents are dissatisfied with the development as they feel there has been inadequate consideration given to public amenities. The lack of facilities such as schools, dentists, doctors, local shops, recreational areas, and public spaces has left residents feeling that the development is incomplete and has not fully considered the needs of the community.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with relevant stakeholders, including Glasgow City Council and Keepmoat Homes to determine the feasibility and potential for introducing local amenities in the area.</li> </ul>

		<ul style="list-style-type: none"> <li>➤ Consider the conditions imposed on New City Vision’s historical development in Gartloch to understand if local amenities were mentioned as part of their development.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
5	Infrastructure / Environment	<p>Residents are not happy with the development as they believe that Gartloch Road is already under strain with vehicles and will not be able to accommodate more traffic from the development. They are concerned that this will lead to increased congestion, air pollution, and safety hazards.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage in discussions with Keepmoat Homes to propose measures aimed at minimising traffic flow from their development onto Gartloch Road, encouraging drivers to make use of Brunstane Road as the main travel route.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
6	Infrastructure	<p>Residents are expressing their concerns that Gartloch Road needs to be expanded to accommodate the growing population in the area, and they feel that the current development will only exacerbate the problem.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Seek clarification on ongoing infrastructure projects, road improvement plans, and any proposed strategies to address traffic flow and congestion issues on Gartloch Road.</li> <li>➤ Request a comprehensive road safety assessment to be conducted on Gartloch Road.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
7	Safety	<p>Residents are expressing concern that the new development may hinder emergency service access due to increased traffic on Gartloch Road. They fear that this could potentially have serious consequences in case of emergencies.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Engage with the Emergency Services to assess and gather their input on the potential impact of additional road congestion on Gartloch Road. Request their expertise and insights regarding emergency response times, access, and safety considerations in the event of increased traffic on the road.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>

8	Infrastructure / Safety	<p>Residents are concerned that the primary entrance for the development is proposed to be Brunstane Road, but many people are likely to use the secondary road Gartloch Road instead. This could lead to increased traffic congestion and safety hazards in the area.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Stress the importance of implementing measures that prioritise Brunstane Road as the primary traffic flow road, while limiting the volume of traffic from the housing development onto Gartloch Road.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
9	Infrastructure / Safety	<p>Residents are expressing dissatisfaction with the development as there are indications that footpaths will not be included in the estate. This is raising concerns for pedestrian safety and accessibility within the development.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Highlight the significance of including footpaths as an integral part of the design to promote active travel and pedestrian safety within the area. Emphasise the importance of creating accessible and well-maintained footpaths that encourage walking and cycling, enhance connectivity, and provide a safe and enjoyable environment for residents to engage in active travel.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
10	Environment	<p>Residents are concerned that the 'liveable neighbourhood' concept may encourage more car use, which will lead to more traffic and pollution in the area and will not promote sustainable transportation methods such as cycling and walking. They believe that the development should prioritise active travel infrastructure to encourage residents to use more environmentally friendly modes of transportation.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Emphasise the importance of considering active travel arrangements as part of the development plans to encourage alternative modes of transportation and limit car usage within the increased population.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
11	Environment	<p>Residents are unhappy with the development as they feel it will lead to a reduction in biodiversity, particularly as green spaces are being built upon. They are concerned about the impact this could have on local wildlife and ecosystems.</p>



		<p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Request Keepmoat Homes to provide detailed information on their approach to the development, specifically addressing how they plan to mitigate the impact on biodiversity and ensure a net positive outcome. Ask for clarification on measures such as habitat preservation, ecological assessments, and incorporation of green spaces within the development.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>
12	Infrastructure / Safety	<p>Residents are expressing concern that the proposed development would only have service strips and limited footpaths, which they feel would negatively impact their ability to move around the area safely and easily. They are worried that this lack of infrastructure would lead to increased accidents, particularly as the population of the area grows.</p> <p><b>Action(s):</b></p> <ul style="list-style-type: none"> <li>➤ Seek confirmation from the developer that no existing footpaths will be removed as part of the development and that suitable walkways will be incorporated throughout the project.</li> <li>➤ Report the pre-consultation feedback received from the community to Keepmoat Homes, urging them to consider incorporating any necessary alterations or additions to their early design development that address the concerns and preferences expressed by the community.</li> </ul>

## Conclusion

The local consultation process has successfully identified a diverse range of concerns and desires within the community, demonstrating a high level of engagement and active participation among residents. It is evident that addressing these issues will require varying levels of investment and time, necessitating a collaborative approach across all sectors of the community to ensure inclusivity and equal representation.

In Gartloch, the key priorities identified by the community are focused on the environment, local infrastructure, and the need for more amenities. This emphasis stems from apprehension surrounding the proposed Keepmoat housing development and its potential impact on the local environment. Recognising these concerns, it is crucial to prioritise measures that ensure the preservation and enhancement of the natural surroundings in Gartloch.

Garthamlock and Craigend, on the other hand, are particularly concerned about persistent issues such as fly tipping and litter, which have become a nuisance for the community. Addressing these problems requires a combined effort involving proactive steps from both Glasgow City Council and residents. Additionally, concerns have been raised regarding the perceived rise in crime rates and the lack of police visibility in the area. The need for enhanced CCTV coverage and ensuring the safety of pathways around local schools are significant concerns as well. Furthermore, congestion issues near local schools pose a danger that needs urgent attention to ensure the safety of children, as all schools and a nursery are located on a single street.

By actively addressing these identified concerns and implementing necessary actions, the community can strive towards establishing a safer, cleaner, and more dynamic environment that benefits all residents. Close collaboration among Glasgow City Council, GCG CC, and other stakeholders is essential to develop impactful strategies and initiatives that specifically target these community priorities. This collective effort will pave the way for positive change and progress in Garthamlock, Craigend, and Gartloch, fostering a thriving community for everyone involved.

## Recommendations

1. **Use the Report as a Foundation:** This report should serve as a strong foundation for future community council activities and initiatives. The identified concerns, aspirations, and recommendations presented in this report should guide our collective efforts to address the needs of the community and work towards tangible improvements.
2. **Inform Decision-Making Processes:** The insights gained through this consultation should inform the decision-making processes of the community council. It is essential to leverage the valuable information obtained from the community to make informed choices, highlight initiatives, and allocate resources effectively.
3. **Advocate for Necessary Changes:** The community council should actively advocate for necessary changes based on the concerns and recommendations highlighted in this report. By using this report as a powerful tool, we can raise awareness of the issues and push for the implementation of policies and actions that will address the needs and aspirations of the community.
4. **Foster Collaborative Action:** The report should act as a roadmap for collaborative action between the community council and other stakeholders, such as local residents, businesses, Glasgow City Council, and elected members. Building strong partnerships and working together with diverse perspectives will enhance the effectiveness and impact of our initiatives.
5. **Engage Elected Members and Glasgow City Council:** It is crucial to strongly urge Elected Members across party factions and Glasgow City Council to listen to the responses from local residents throughout Garthamlock, Craigend, and Gartloch. The comprehensive nature of this report highlights the immense effort put into providing vital information that was previously missing in the community. Encourage them to actively engage with the report and work together with the community council to address the identified needs and aspirations.
6. **Initiate Positive Action and Change:** This report should serve as a catalyst to begin positive action and initiate the changes that the local community desperately needs. It is essential to mobilise resources, engage stakeholders, and implement the recommended strategies to make tangible improvements in the community.
7. **Seek Future Investment:** This report should also provide evidence for future investment from Glasgow City Council in the Garthamlock, Craigend, and Gartloch areas. By highlighting the needs and aspirations of the community, we can make a compelling case for allocating resources and securing the necessary funding to support the implementation of projects and initiatives that will enhance the well-being and quality of life for local residents.
8. **Refresh the Report in Three Years:** It is recommended that this report be refreshed and updated in three years' time to assess the progress made in addressing the identified concerns and implementing the recommended initiatives. This periodic evaluation will provide valuable insights into the effectiveness of the actions taken

and enable us to understand any lessons learned. By conducting a comprehensive review, we can ensure that our efforts remain aligned with the evolving needs and aspirations of the community and make necessary adjustments to our strategies and priorities.

- 9. Consult the Report for Support Opportunities:** The Area Partnership and other organisations within it should consult the report to identify opportunities for support that align with their mandates. By engaging with the report's information, these organisations can assess how they can contribute to addressing community needs. Regular consultations will promote effective coordination, maximise available resources, and ensure responsiveness to evolving community needs.