



**GARTHAMLOCK, CRAIGEND & GARTLOCH
COMMUNITY COUNCIL**

Local Consultation

COMMUNITY PRIORITIES

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Introduction

The Garthamlock, Craigend and Gartloch Community Council, chaired by Stephen Orr, undertook a session to identify the key priorities of the local community. The session provided an opportunity for community members to voice their concerns and share their opinions on the issues that matter most to them.

In this report, we will provide an overview of the feedback received during the session and highlight the key priorities identified by the community. The findings presented in this report will guide the work of the community council and other local decision-makers, such as Glasgow City Council and our Elected Members, as we work to improve the quality of life for residents of Garthamlock, Craigend and Gartloch.

Methodology

For this session, we used focus groups to obtain local views on the key priorities and concerns of the Garthamlock, Craigend and Gartloch communities. The focus groups were split between two locations, with one group consisting of Gartloch residents and the other, Garthamlock and Craigend. This approach was chosen to ensure that we gathered a broad range of perspectives and insights from different parts of the community.

Task 1: Group Discussion

During the focus groups, we used exploration questions to encourage discussion and to obtain diverse responses from participants. The exploration questions were designed to facilitate conversation around the key themes of:

- 1. What's great in our community?**
 - To understand our strengths and build on them.
- 2. What can be improved?**
 - To identify areas which need attention and find ways to address them.
- 3. What would we like to see in 3-years' time?**
 - To help set goals and work towards achieving them.
- 4. Feedback on the Gartloch Farm housing development.**
 - To ensure that the development aligns with the needs and aspirations of the community.

Task 2: Record Responses

To ensure that we captured all of the responses from participants during the focus groups, we used a post-it note method. Under each of the four exploration questions, participants were provided with post-it notes to write their responses on. This method allowed for a quick and easy way to capture the views and concerns of participants and ensured that all responses were recorded.

The post-it note method was chosen because it provided a non-intrusive and non-threatening way for participants to share their views and opinions. It allowed for anonymity and encouraged participants to be open and honest in their responses and avoided groupthink. Additionally, it was a quick and efficient way to collect data, which was important given the limited time available (1 hour) for the focus groups.

Task 3: Elected Member Engagement

In order to ensure that key decision-makers were aware of the concerns and priorities of the Garthamlock, Craigend and Gartloch communities, Elected Members (Councillor Maureen Burke and Councillor Ruairi Kelly) and Glasgow City Council's Neighbourhood Liaison Officer (Tracey Boyle) were encouraged to share their time between both focus groups. This allowed for local residents to engage directly with those who have the power to effect change and ensured that key decision-makers were aware of the key themes and priorities identified during the focus groups.

The presence of Elected Members and the Neighbourhood Liaison Officer also provided an opportunity for participants to ask questions and seek clarification on any issues related to the work of Glasgow City Council.

Task 4: Prioritisation

At the end of each focus group session, participants within their respective groups were asked to collectively identify their top three priorities. This process allowed for a clear and concise summary of the items and concerns expressed during the focus group discussions. The priorities identified by participants were then used to inform the findings presented in this report and to guide the community council action plan moving forward.

Findings

The findings of this report reflect the priorities and concerns identified by the Garthamlock, Craigend and Gartloch communities during the focus groups. The themes and priorities identified during the focus groups were grouped into six key categories: Infrastructure, Environment, Education, Safety, Community Engagement and Amenities & Leisure. These categories were chosen based on the most commonly expressed views and concerns identified during the focus groups.

Gartloch Local Priorities

Based on the input from the focus groups and the analysis of the data collected, the top three priorities for the Gartloch community are:

- Preservation and protection of the local wildlife, which is an integral part of the community's natural environment and heritage. Residents want to protect habitats and ecosystems of various wildlife species and promote sustainability in their community's growth and development.
- Enhancement of the local infrastructure, including better public transport links, and addressing issues such as traffic flow, congestion, street lighting and speed limits on Gartloch Road.
- Community facilities to be made available in their local area, to improve accessibility to services and promote social cohesion i.e. schools, shops, pharmacies, community spaces, doctors.

These three priorities were identified as the most pressing concerns by participants in the Gartloch focus group. It is important to note that while these priorities are the most commonly expressed views, they are not the only issues identified by the community. The full range of concerns and suggestions for improvement can be found in the table sections of below:

What's great in our community?		
#	Category	Description
1	Infrastructure	The residents feel that their community is rich in history and character, with beautiful historical buildings and unique architecture that adds to the charm and identity of the area. They are proud of their local heritage and hope to see it preserved for future generations to enjoy.
2	Environment	Residents feel that the area has many lovely country walks which are popular with locals and visitors alike. Many enjoy taking advantage of the natural beauty and peaceful surroundings that can be found within the local area.
3	Amenities & Leisure	Residents are happy that the Glasgow Fort shopping centre is nearby, offering a range of shops, restaurants, and leisure facilities. The proximity of Glasgow Fort provides easy access to a wider range of amenities and entertainment options.
4	Infrastructure	Residents are happy that they have good transport links for car users, such as the M8 and M73, which provide easy access to other parts of Glasgow and beyond. This also means that commuting to work or travelling for leisure is more convenient.
5	Environment	Residents enjoy the abundance of wildlife in their community, which adds to the natural beauty of the area. They appreciate the opportunity to observe and enjoy various animal and plant species that thrive in their locality.
6	Community Engagement	Residents feel proud of the great community spirit in their local area, which brings people together to support and help each other. They value the sense of belonging and togetherness that comes from living in a tight-knit community.

What can be improved?		
#	Category	Description
1	Infrastructure / Safety	Residents are dissatisfied with Gartloch Road because they believe that the current speed limits are not suitable for the residential areas and the traffic volumes. They feel that the limits are inaccurate and do not match the local environment, leading to frustration and dissatisfaction.
2	Infrastructure	The residents are unhappy with the lack of progress made on the listed hospital buildings in their area. They feel that the slow pace of renovations and upkeep is leading to the deterioration of historically significant buildings and are concerned about the long-term impact on the community.
3	Infrastructure	Residents of the area are unhappy with the bus service timetabling, as they believe that it does not match the schedules of the local trains. They feel inconvenienced by the lack of coordination between the two modes of transportation and are concerned about the impact on their daily commute.
4	Education	Residents of the area are dissatisfied with the school catchment areas, as they feel that they are too far away from their homes. They believe that this is creating a burden for families, particularly those with young children, who are having to travel long distances to attend school, leading to inconvenience and dissatisfaction.

5	Community Engagement	Residents of the area are frustrated with the ongoing roadworks that are taking place without any prior notice or warning. They feel that the lack of communication from the Glasgow City Council and other third parties is causing inconvenience and delays and are concerned about the impact on their daily routines and schedules.
6	Amenities & Leisure	Residents of the area are unhappy that the nearest doctor's surgery does not accept their postcode. They feel that this is creating a barrier to accessing essential healthcare services and are concerned about the inconvenience and potential impact on their health.
7	Environment	Residents of the area are dissatisfied with the lack of public bins on their streets, as they feel that this is leading to littering and an unsightly environment. They are concerned about the impact on the local community and the environment and feel that more bins are required to address this issue.
8	Amenities & Leisure	Residents of the area are unhappy with the lack of playparks or designated areas for children to play. They feel that this is limiting the opportunities for children to socialise, exercise, and develop important skills, and are concerned about the impact on their physical and mental well-being.
9	Environment / Safety	Residents of the area are dissatisfied with the lack of management of the local wooded areas. They feel that this is leading to overgrowth, safety hazards, and a decline in biodiversity, and are concerned about the long-term impact on the environment and the community.
10	Environment / Safety	Residents of the area are unhappy with the builders who are constantly leaving building materials in the back yards of properties. They feel that this is causing an eyesore, taking up valuable space, and potentially causing safety hazards, and are concerned about the impact on their quality of life and property values.
11	Infrastructure	Residents are unhappy about the lack of pedestrian or cycle access to Glasgow Fort, which is making it difficult for them to travel there safely and conveniently. They feel that this is limiting their access to shopping and leisure activities and are concerned about the impact on their quality of life.
12	Infrastructure / Safety	Local residents are dissatisfied with the limited streetlights between Gartloch Village and Gartcosh, which is creating safety concerns, particularly at night. They are also unhappy with the poor condition of the pavements, which is making it difficult for pedestrians to walk safely and comfortably between locations.
13	Amenities & Leisure	Local residents are unhappy with the lack of community facilities available in their local area. They feel that this is limiting their opportunities for socialisation, learning, and recreation, and are concerned about the impact on the vibrancy and cohesion of their community.
14	Infrastructure / Safety	Local residents are dissatisfied with the poor condition of the footpaths that connect Gartloch Village to the Seven Lochs Trail, which is making it difficult for pedestrians to walk safely and comfortably. They are concerned about the impact on their well-being and feel that these footpaths need urgent attention either from Glasgow City Council or Seven Lochs Wetland Park.

15	Community Engagement	Local residents are worried that there are no communication boards within their area, which is making it difficult for them to stay informed about important news and events. They feel that this is limiting their opportunities for engagement and participation in the local community and are concerned about the impact on their sense of belonging.
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What would we like to see in 3-years' time?		
#	Category	Description
1	Amenities & Leisure	Local residents have expressed a desire for a local pub in their area, as it would provide a social gathering place for the community. Additionally, having a pub nearby would offer more dining and entertainment options for residents.
2	Amenities & Leisure	A cafe and local shops in their community as it would provide a convenient and accessible place for them to purchase everyday items, and also create a social hub where they can gather, interact, and build a sense of community.
3	Infrastructure	Better public transport links made available as it would improve their accessibility to employment, education, and leisure opportunities, and also reduce traffic congestion, air pollution, and commuting time.
4	Infrastructure	Residents would really like the listed building works on the old hospital building complete as it would restore and repurpose an important landmark in their community, potentially providing new cultural, commercial, or residential opportunities. Additionally, it could attract tourism and help to boost the local economy.
5	Amenities & Leisure	More community facilities as it would provide a space for residents to engage in activities and events, build relationships and connections with their neighbours, and foster a sense of belonging and pride in their community. Additionally, it could lead to the development of new programs and initiatives that address specific community needs and promote social inclusion and cohesion.

Feedback on the Gartloch Farm housing development.		
#	Category	Description
1	Infrastructure / Safety / Environment	Residents are concerned by the new housing development as it will increase traffic flow on Gartloch Road, potentially leading to congestion, noise, and air pollution. Additionally, they are worried about disruption from construction activities, as well as the safety risks associated with the road, given that there have already been 153 recorded crashes on it since 2009.
2	Environment	There are water voles on the land and surrounding area, which are a protected species and an important part of the local ecosystem. Residents are worried that the development could disrupt their habitat, potentially leading to their displacement or extinction.
3	Amenities & Leisure	The new housing development does not take into consideration any community facilities or shops, leaving residents with limited access to basic amenities and services within their local area. This could lead to a sense of isolation and inconvenience, particularly for those without access to private transportation.
4	Infrastructure	The new housing development has limited affordable housing, which could contribute to housing inequality and exclusion for those

	on lower incomes. This could lead to displacement, homelessness, or a lack of access to adequate housing for vulnerable groups within the community.
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Garthamlock and Craigend Local Priorities

Based on the input from the focus groups and the analysis of the data collected, the top three priorities for the Garthamlock and Craigend community are:

- Reducing and eventually eliminating fly tipping and litter within the area. This involves implementing measures such as enforcement and fines to prevent illegal dumping, promoting proper waste disposal practices, and raising public awareness on the importance of keeping the community clean.
- Obtaining CCTV cameras from Glasgow City Council and requesting for greater police presence to improve community safety and deter crime.
- Advocating for additional pathways, particularly at Avenue End Nursery for children, parents, carers, and staff. Additionally, for Glasgow City Council to review traffic management to ensure the safety of children during drop-off and pick-up times at St Rose of Lima, Avenue End and Croftcroighn primary schools.

These three priorities were identified as the most pressing concerns by participants in the Garthamlock and Craigend focus group. As previously noted above, it is important to note that while these priorities are the most commonly expressed views, they are not the only issues identified by the community. The full range of concerns and suggestions for improvement can be found in the table sections of below:

What's great in our community?		
#	Category	Description
1	Community Engagement	Elected Member representation (i.e. Local Councillors) from all political parties are engaged at community council events.
2	Community Engagement	Community Council is actively engaged with the local community and keeping the community informed with local updates/council related matters.
3	Education	The local area is well known for having great schools and providing quality education to children. Additionally, the area is also equipped with facilities and resources to accommodate the needs of disabled children, ensuring inclusivity and equal opportunities for all.
4	Environment	A community litter pick hub is active in GESH community centre and provides a central local for residents in Garthamlock to volunteer and reduce the amount of litter in the community.
5	Community Engagement	Several groups in the area are dedicated to providing companionship and support to lonely or elderly individuals. These groups organise regular social events, activities and offer assistance to those in need, helping to reduce social isolation and promote a sense of community.
6	Amenities & Leisure	Glasgow Fort Shopping Centre is a popular retail destination, offering a wide variety of stores, restaurants, and entertainment options for visitors. With ample parking and convenient public transport links, it provides a great shopping experience for people of all ages and interests.
7	Amenities & Leisure	The local area is well equipped with a variety of shops and amenities, providing residents with easy access to everyday essentials and a range of services. From local shops and

		pharmacies to gyms and community centres, the area offers everything needed to support a comfortable lifestyle.
8	Amenities & Leisure	Local Post Office at Craighend shops provides easy access to postal services, such as sending and receiving mail, as well as banking and bill payment services.
9	Amenities & Leisure	The local pharmacy opens late (10pm), providing convenient access to essential medication and health care products outside regular business hours. This helps to ensure that residents can access the care they need when they need it, promoting good health and well-being in the community.
10	Environment	The local area has beautiful lochs and areas of natural beauty, such as Cardowan Moss and the RSPB development in Craighend, which is home to a variety of wildlife species. Residents can enjoy leisurely walks and outdoor activities in these scenic locations, providing an opportunity to connect with nature and enjoy the outdoors.
11	Environment	The local area has plenty of green spaces, such as parks and gardens, providing a peaceful respite from the hustle and bustle of city life. With excellent transportation links to the city centre, residents can easily access all the amenities and attractions of the city while enjoying the benefits of a quieter, more residential neighbourhood.
12	Amenities & Leisure	The local area benefits from excellent transportation links to the City Centre, with frequent bus services connecting residents to key destinations in the city. This provides easy access to employment opportunities, cultural attractions, and other amenities, making the area an ideal location to live and work.
13	Community Engagement	Residents have expressed satisfaction with how promptly Glasgow City Council addresses the My Glasgow App reports submitted through the app. Issues such as potholes, broken streetlights, and litter are dealt with quickly, ensuring that the local area remains safe and well-maintained for all who live and work there.

What can be improved?		
#	Category	Description
1	Environment	There has been an increase in litter in the local area, highlighting the need for additional waste bins to be installed in key locations. This will help to encourage responsible waste disposal and promote a cleaner and more attractive community for residents and visitors alike.
2	Environment	There is a significant issue with fly-tipping and illegal dumping in the local area, which has a negative impact on the environment and poses a risk to public health and safety. It is important for residents and authorities to work together to address this problem, through increased awareness campaigns and enforcement measures to deter illegal dumping.
3	Environment / Safety	There is a concerning amount of dog waste in the local area, which not only creates an unpleasant environment for residents but also poses health risks. It is important for dog owners to take responsibility for their pets and properly dispose of waste in designated bins to promote a cleaner and safer community.
4	Infrastructure	The local area is experiencing significant issues with poor road surfaces, with potholes and uneven surfaces causing safety

		concerns for motorists and pedestrians alike. It is important for the local authorities to take action to address these issues, through increased maintenance and repair works to ensure the safety and comfort of all who use the roads.
5	Infrastructure	There are several local areas, such as Tillycairn Drive and Collesie Drive, that are experiencing issues with missing road markings. This can create confusion and safety risks for motorists, highlighting the need for Glasgow City Council to prioritise road marking maintenance and repairs to ensure safe roads for all.
6	Infrastructure	The absence of road signage indicating the location of Craighend is causing issues for visitors and new residents in the local area, who may struggle to find their way around. It is important for the local authorities to address this issue by installing clear and visible road signs to improve navigation and accessibility.
7	Infrastructure / Safety	The Avenue End Nursery and School area is in need of additional pathways to provide safe and accessible routes for children, parents, carers, and staff. The installation of new pathways would improve safety, accessibility, and connectivity in the area, creating a more convenient and pleasant environment for all.
8	Infrastructure / Safety	Overcrowding and traffic congestion around local schools, including St Rose of Lima, Avenue End and Croftcroighn Primary Schools, are causing significant issues for parents, staff, and local residents. Glasgow City Council needs to prioritise traffic management measures such as improved road infrastructure, staggered school start and finish times, traffic enforcement, and increased public awareness of active travel options to alleviate these issues and create a safer and more efficient school environment.
9	Infrastructure / Safety	There is a significant need for additional safe crossing points along Gartloch Road, particularly for children attending the local schools and residents who require access to local shops and bus stops. The installation of new crossings would improve pedestrian safety and accessibility, creating a safer and more pleasant environment for all who use the road.
10	Infrastructure / Safety	Recent fibre installations in the local area have caused significant disruption to residents, with poor resurfacing of paths and roads following the completion of the works. It is important for Glasgow City Council and City Fibre to prioritise quality repairs and restoration to minimise the impact on the community and ensure the safety and comfort of all who use the roads and paths.
11	Amenities & Leisure	There is significant room for improvement in the local bus services, with issues such as buses failing to turn up on time and last-minute cancellations causing inconvenience and frustration for local residents. It is crucial for Glasgow City Council and Elected Members to work with the bus companies to address these issues and improve the reliability and efficiency of the bus services for the benefit of the community.
12	Amenities & Leisure	There is a lack of facilities and parks for children and families in the local area, which limits opportunities for outdoor recreation and socialisation. Investing in the development of new facilities and upgrading existing parks and playgrounds would provide valuable resources for families, promoting healthy and active lifestyles and enhancing the sense of community in the area.

13	Safety	Local residents are calling for increased police presence in the area to improve safety and reduce crime. A visible police presence would help deter criminal activity and provide reassurance to the community, promoting a safer and more secure environment for all.
14	Safety	Local residents are recommending the installation of more CCTV cameras in the area, particularly around Garthamlock shops on Gartloch Road and surrounding areas, as a proactive measure to prevent crime and enhance security. Improved surveillance would also provide valuable evidence to help identify and prosecute offenders, contributing to a safer and more protected community.
15	Community Engagement	The community is seeking more active representation and engagement from their MSPs and MPs in the local area. Improved communication and collaboration between elected officials and the community would facilitate a better understanding of local needs and concerns and help promote positive change and progress for the benefit of all residents and businesses.
16	Community Engagement	Local residents are frustrated with Persimmon Homes for ignoring community concerns, especially around recent play park installations, and failing to engage with the local community council. Greater communication and engagement from Persimmon Homes would help foster positive relationships with the community, facilitate constructive dialogue, and help ensure that local needs and concerns are taken into account in their development / design / planning processes.
17	Community Engagement	The community is calling for more local events to help bring people together, promote community spirit, and foster a sense of belonging. Such events would provide opportunities for socialising and networking, help build stronger community ties, and contribute to the overall well-being and quality of life for local residents.

What would we like to see in 3-years' time?		
#	Category	Description
1	Community Engagement	Residents would like to see more collaboration and cooperation among community groups, with a focus on shared goals and working together towards common objectives. By breaking down silos and fostering more integrated and connected communities, we can build stronger, more resilient communities that are better able to address local needs and challenges.
2	Amenities & Leisure / Education	Residents hope to see more activities and opportunities for children in the local area, including after-school programs, sports teams, and creative outlets. Providing such activities would help promote children's physical, emotional, and social development, as well as encourage a sense of community involvement and participation.
3	Amenities & Leisure	Residents would like to see the installation of a dedicated play area in Craighend for young children, providing a safe and fun space for them to play and interact with other children in the community. Such an area could help promote healthy activity, encourage socialisation, and enhance the overall quality of life for families living in the area.
4	Environment / Safety	Residents of Craighend would like to see staggered school pick-up times implemented to help alleviate congestion and overcrowding in the area during peak times. Such a measure could help ease traffic

		flow, reduce noise levels, and make the school run safer and more efficient for parents and children alike.
5	Infrastructure / Safety	Residents want to see more cycle paths installed in the local area to promote sustainable transportation and provide safer routes for cyclists. They believe that having more cycle paths will encourage more people to cycle, reducing traffic congestion and promoting a healthier lifestyle.
6	Environment	Residents in the local area are calling for more enforcement to be carried out on fly tipping, particularly around Jerviston Road, Riggside Road, and Cardowan Moss. They believe that tougher penalties and increased surveillance will help to combat this issue and keep the area clean and tidy.
7	Environment	Residents are hoping for an increase in the number of electric vehicle (EV) charging points in the area to support sustainable transportation. As the popularity of EV's continues to grow, more charging points will be required to meet demand and encourage the adoption of greener transport options.

Feedback on the Gartloch Farm housing development.		
#	Category	Description
1	Amenities & Leisure	Residents are not happy with the development as it lacks nearby shops and amenities, making it inconvenient for them to access basic services. They feel that this is a major issue that needs to be addressed by the developers to ensure that the community can thrive.
2	Infrastructure	Residents have expressed their dissatisfaction with the development as it appears to have overlooked the need for active travel routes. They believe that more attention should be given to creating safe and accessible routes for pedestrians and cyclists.
3	Education	Residents are not happy with the development as there are not enough school spaces to accommodate the increase in population, leading to overcrowding in local schools. Many parents are concerned that their children may not be able to attend their local school and will have to travel further afield, impacting their education and social lives.
4	Amenities & Leisure	Residents are dissatisfied with the development as they feel there has been inadequate consideration given to public amenities. The lack of facilities such as schools, dentists, doctors, local shops, recreational areas, and public spaces has left residents feeling that the development is incomplete and has not fully considered the needs of the community.
5	Infrastructure / Environment	Residents are not happy with the development as they believe that Gartloch Road is already under strain with vehicles and will not be able to accommodate more traffic from the development. They are concerned that this will lead to increased congestion, air pollution, and safety hazards.
6	Infrastructure	Residents are expressing their concerns that Gartloch Road needs to be expanded to accommodate the growing population in the area, and they feel that the current development will only exacerbate the problem.
7	Safety	Residents are expressing concern that the new development may hinder emergency service access due to increased traffic on

		Gartloch Road. They fear that this could potentially have serious consequences in case of emergencies.
8	Infrastructure / Safety	Residents are concerned that the primary entrance for the development is proposed to be Brunstane Road, but many people are likely to use the secondary road Gartloch Road instead. This could lead to increased traffic congestion and safety hazards in the area.
9	Infrastructure / Safety	Residents are expressing dissatisfaction with the development as there are indications that footpaths will not be included in the estate. This is raising concerns for pedestrian safety and accessibility within the development.
10	Environment	Residents are concerned that the 'liveable neighbourhood' concept may encourage more car use, which will lead to more traffic and pollution in the area and will not promote sustainable transportation methods such as cycling and walking. They believe that the development should prioritise active travel infrastructure to encourage residents to use more environmentally friendly modes of transportation.
11	Environment	Residents are unhappy with the development as they feel it will lead to a reduction in biodiversity, particularly as green spaces are being built upon. They are concerned about the impact this could have on local wildlife and ecosystems.
12	Infrastructure / Safety	Residents are expressing concern that the proposed development would only have service strips and limited footpaths, which they feel would negatively impact their ability to move around the area safely and easily. They are worried that this lack of infrastructure would lead to increased accidents, particularly as the population of the area grows.

Next Steps

After conducting a thorough local consultation, the Garthamlock, Craigend and Gartloch Community Council will be sharing our findings with our Elected Members, Glasgow City Council, and other relevant decision makers. Our goal is to ensure that the community's voices are heard and that the needs and concerns of local residents are addressed.

Additionally, we will be conducting a further session in June 2023 to continue our dialogue and gather feedback on any progress made since the initial consultation. We are committed to working collaboratively with local authorities and community members to make Garthamlock, Craigend and Gartloch a better place for everyone.